INNERWORKINGS INC Form 10-Q November 08, 2012

UNITED STATES

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

x Quarterly Report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the quarterly period ended September 30, 2012

Transition Report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 For the transition period from to

Commission File Number 000-52170

INNERWORKINGS, INC.

(Exact Name of Registrant as Specified in its Charter)

Delaware20-5997364(State or Other Jurisdiction of
Incorporation or Organization)(I.R.S. EmployerIdentification No.)

600 West Chicago Avenue, Suite 850

Chicago, Illinois 60654

Phone: (312) 642-3700

(Address (including zip code) and telephone number (including area code) of registrant's principal executive offices)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes: x No: "

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (\$232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes: x No: "

Indicate by check mark whether the Registrant is a large accelerated filer, an accelerated filer, or non-accelerated filer. See definition of "accelerated filer and large accelerated filer" in Rule 12b-2 of the Exchange Act. Check one:

Large accelerated filer: "Accelerated filer: x Non-accelerated filer: "(Do not check if a smaller reporting company) Smaller reporting company "

Indicate by check mark whether the Registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes: "No: x

As of November 6, 2012, the Registrant had 49,940,670 shares of Common Stock, par value \$0.0001 per share, outstanding.

INNERWORKINGS, INC.

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PART I. FINANCIAL INFORMATION

Item 1. Condensed Consolidated Financial Statements

InnerWorkings, Inc. and subsidiaries

CONDENSED CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

(Unaudited)

			Nine Months E September 30,	nded
	2011	2012	2011	2012
Revenue	\$157,818,904	\$199,768,676	\$458,611,577	\$589,712,549
Cost of goods sold	120,726,113	152,887,337	351,848,878	453,591,764
Gross profit	37,092,791	46,881,339	106,762,699	136,120,785
Operating expenses:				
Selling, general and administrative expenses	28,664,137	36,584,422	83,365,659	107,311,789
Depreciation and amortization	2,495,323	2,696,255	7,389,824	8,077,332
Preference claim charge	-	-	950,000	-
Income from operations	5,933,331	7,600,662	15,057,216	20,731,664
Other income (expense):				
Gain on sale of investment	982,201	346,836	2,960,027	842,408
Interest income	1,885	10,667	102,277	64,587
Interest expense	(545,315)	(633,085)	(1,768,933)	(1,950,803)
Other, net	(5,885)	108,667	2,972	122,606
Total other income (expense)	432,886	(166,915)	1,296,343	(921,202)
Income before taxes	6,366,217	7,433,747	16,353,559	19,810,462
Income tax expense	2,228,176	2,457,403	5,725,157	6,672,030
Net income	\$4,138,041	\$4,976,344	\$10,628,402	\$13,138,432
Basic earnings per share	\$0.09	\$0.10	\$0.23	\$0.27
Diluted earnings per share	\$0.09	\$0.10	\$0.22	\$0.26
Comprehensive income	\$3,003,205	\$5,397,109	\$8,857,865	\$12,979,705

See accompanying notes.

CONDENSED CONSOLIDATED BALANCE SHEET

Assets	December 31, 2011	September 30, 2012 (unaudited)
Current assets:		(unuuuneu)
Cash and cash equivalents Short-term investments	\$13,219,385 1,129,757	\$9,156,463 362,259
Accounts receivable, net of allowance for doubtful accounts of \$3,293,241 and \$3,266,802, respectively	124,946,621	153,598,624
Unbilled revenue Inventories Prepaid expenses Deferred income taxes Other current assets Total current assets Property and equipment, net Intangibles and other assets: Goodwill Intangible assets, net of accumulated amortization of \$13,503,735 and \$16,871,325, respectively Deferred income taxes Other assets	28,318,751 14,201,606 11,066,451 1,729,349 13,875,918 208,487,838 12,086,627 205,282,587 26,565,315 4,246,592 984,227	33,630,255 14,401,850 14,159,423 1,681,213 36,267,056 263,257,143 14,531,012 204,887,280 35,688,146 2,695,971 1,043,296
Total assets	237,078,721 \$457,653,186	244,314,693
Liabilities and stockholders' equity Current liabilities:		
Accounts payable-trade Current portion of contingent consideration Due to seller Other liabilities Accrued expenses	\$102,290,443 14,232,980 7,554,000 6,979,516 17,324,598	\$125,752,284 16,923,240 - 8,466,036 13,063,171
Total current liabilities Revolving credit facility Contingent consideration, net of current portion Total liabilities Stockholders' equity:	148,381,537 60,000,000 67,769,862 276,151,399	164,204,731 74,000,000 69,546,954 307,751,685
Common stock, par value \$0.0001 per share, 57,903,418 and 60,460,457 shares issued, 46,998,011 and 49,924,994 shares outstanding, respectively Additional paid-in capital Treasury stock at cost, 10,905,407 and 10,535,463 shares, respectively Accumulated other comprehensive income Retained earnings	4,700 179,688,593 (71,241,947) 268,331 72,782,110	4,992 195,560,051 (67,071,323) 109,604 85,747,839

Total stockholders' equity Total liabilities and stockholders' equity 181,501,787 214,351,163 \$457,653,186 \$522,102,848

See accompanying notes.

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CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

(Unaudited)

	Nine Months E September 30,	nded
	2011	2012
Cash flows from operating activities		
Net Income	\$10,628,402	\$13,138,432
Adjustments to reconcile net income to net cash provided by (used in) operating		
activities:		
Deferred income taxes	(1,417,452)	
Stock-based compensation expense	2,889,030	, ,
Depreciation and amortization	7,389,824	
Gain on sale of investment	(2,960,027)	(842,408)
Bad debt provision	1,946,715	714,585
Excess tax benefit from exercise of stock awards	(666,716)	(8,352,190)
Change in fair value of contingent consideration liability	-	797,476
Other operating activities	214,128	141,513
Change in assets, net of acquisitions:		
Accounts receivable and unbilled revenue	(16,898,021)	(29,915,383)
Inventories	(9,245,586)	869,220
Prepaid expenses and other	(13,709,574)	(26,189,881)
Change in liabilities, net of acquisitons:		
Accounts payable	26,440,824	18,615,109
Accrued expenses and other	12,411,709	4,765,850
Net cash provided by (used in) operating activities	17,023,256	(13,100,484)
Cash flows from investing activities		
Purchases of property and equipment	(5,728,182)	(7,462,169)
Payments for acquisitions, net of cash acquired	(10,320,108)	(946,060)
Payments to seller for acquisitions closed prior to 2009	(6,165,551)	(3,000,000)
Proceeds from sale of marketable securities	2,974,039	603,053
Proceeds from sale of fixed assets	-	11,567
Net cash used in investing activities	(19,239,802)	(10,793,609)
Cash flows from financing activities		
Net borrowing from revolving credit facility and short-term debt	5,800,000	14,000,000
Payments of contingent consideration	-	(6,140,344)
Principal payments on capital lease obligations	(26,862)	(7,270)
Proceeds from exercise of stock options	240,993	3,958,789
Excess tax benefit from exercise of stock awards	666,716	8,352,190
Net cash provided by financing activites	6,680,847	20,163,365
Effect of exchange rate changes on cash and cash equivalents	(146,287)	(332,194)
Increase (decrease) in cash and cash equivalents	4,318,014	(4,062,922)

Cash and cash equivalents, beginning of period	5,259,272	13,219,385
Cash and cash equivalents, end of period	\$9,577,286	\$9,156,463

See accompanying notes

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NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (UNAUDITED)

Three and Nine Months Ended September 30, 2012

1. Summary of Significant Accounting Policies

Basis of Presentation of Interim Financial Statements

The accompanying unaudited consolidated financial statements of InnerWorkings, Inc. and subsidiaries (the "Company") included herein have been prepared to conform to the rules and regulations of the Securities and Exchange Commission ("SEC") and accounting principles generally accepted in the United States ("GAAP") for interim financial information. Certain information and footnote disclosures normally included in financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to such rules and regulations. In the opinion of management, all adjustments considered necessary for a fair presentation of the accompanying unaudited financial statements have been included, and all adjustments are of a normal and recurring nature. The operating results for the three and nine months ended September 30, 2012 are not necessarily indicative of the results to be expected for the full year of 2012. These condensed interim consolidated financial statements and notes should be read in conjunction with the Company's Consolidated Financial Statements and Notes thereto as of December 31, 2011 included in the Company's Annual Report on Form 10-K filed with the SEC on March 7, 2012.

Foreign Currency Translation

The functional currency for the Company's foreign operations is the local currency. Assets and liabilities of these operations are translated into U.S. currency at the rates of exchange at the balance sheet date. The resulting translation adjustments are included in accumulated other comprehensive income (loss), a separate component of stockholders' equity. Income and expense items are translated at average monthly rates of exchange. Realized gains and losses from foreign currency transactions were not material.

Goodwill and Other Intangibles

Goodwill represents the excess of purchase price and related costs over the value assigned to the net tangible and identifiable intangible assets of businesses acquired. In accordance with Accounting Standards Codification ("ASC") 350, *Intangibles – Goodwill and Other*, goodwill is not amortized, but instead is tested for impairment annually, or

more frequently if circumstances indicate a possible impairment may exist. The Company evaluates the recoverability of goodwill using a two-step impairment test. For goodwill impairment test purposes, the Company has two reporting units, United States and International. In the first step, the fair value for the reporting unit is compared to its book value including goodwill. In the case that the fair value is less than the book value, a second step is performed which compares the implied fair value of goodwill to the book value of goodwill. The fair value for the goodwill is determined based on the difference between the fair value of the reporting unit and the net fair values of the identifiable assets and liabilities. If the implied fair value of the goodwill is less than the book value, the difference is recognized as an impairment. Absent any interim indicators of impairment, the Company has elected to test for goodwill impairment during the fourth quarter of each year, and as a result of the 2011 analysis performed, no impairment charges were required.

The following is a summary of the goodwill balance for each operating segment as of September 30, 2012:

	United States	International	Total
Balance as of December 31, 2011	\$114,608,290	\$90,674,297	\$205,282,587
Goodwill acquired related to 2012 acquisitions	1,912,857	11,772,605	13,685,462
Adjustment of purchase accounting for prior year acquisitions	(6,061)	(14,411,830)	(14,417,891)
Foreign exchange impact		337,122	337,122
Balance as of September 30, 2012	\$116,515,086	\$88,372,194	\$204,887,280

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Goodwill and Other Intangibles (Continued)

In accordance with ASC 350, *Intangibles – Goodwill and Other*, the Company amortizes its intangible assets with finite lives over their respective estimated useful lives and reviews for impairment whenever impairment indicators exist. The Company's intangible assets consist of customer lists, noncompete agreements, trade names and patents. The Company's customer lists, which have an estimated weighted-average useful life of fourteen years, are being amortized using the economic life method. The Company's noncompete agreements, trade names and patents are being amortized on the straight-line basis over their estimated weighted-average useful lives of approximately four years, twelve years and ten years, respectively.

The following is a summary of the intangible assets:

	December 31, 2011	September 30, 2012	Weighted- Average Life
Customer lists	\$35,485,590	\$47,976,011	14.3 years
Noncompete agreements	1,077,349	1,077,349	3.9 years
Trade names	3,467,655	3,467,655	12.4 years
Patents	38,456	38,456	10.0 years
	40,069,050	52,559,471	
Less accumulated amortization	(13,503,735)	(16,871,325)	
Intangible assets, net	\$26,565,315	\$35,688,146	

Amortization expense related to these intangible assets was \$888,891 and \$2,567,923 for the three and nine month periods ended September 30, 2011, respectively, and \$1,081,668 and \$3,299,287 for the three and nine month periods ended September 30, 2012, respectively.

The estimated amortization expense for the next five years is as follows:

Remainder of 2012	\$1,096,794
2013	3,911,643
2014	3,545,893
2015	3,346,207
2016	3,198,174
Thereafter	20,589,435

\$35,688,146

Fair Value of Financial Instruments

The Company accounts for its financial assets and liabilities that are measured at fair value within the financial statements in accordance with ASC 820, *Fair Value Measurements and Disclosure* (ASC 820). ASC 820 defines fair value, establishes a framework for measuring fair value in GAAP and expands disclosures about fair value measurements. In accordance with this interpretation, the Company has only applied ASC 820 with respect to its financial assets and liabilities that are measured at fair value within the financial statements. The Company's investments in cash equivalents and available-for-sale securities are carried at fair value. See Notes 6 and 7 for additional information on fair value measurements.

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

Stock-Based Compensation

The Company accounts for stock-based compensation awards to employees and directors in accordance with ASC 718, *Compensation-Stock Compensation*. Compensation expense is measured by determining the fair value using the Black-Scholes option valuation model and is then recognized over the requisite service period of the awards, which is generally the vesting period, on a straight-line basis for the entire award.

Stock-based compensation cost recognized during the period is based on the portion of the share-based payment awards that are ultimately expected to vest. Accordingly, stock-based compensation cost recognized has been reduced for estimated forfeitures. Forfeitures are estimated at the time of grant and revised, if necessary, in subsequent periods if actual forfeitures differ from those estimates.

During the nine month periods ended September 30, 2011 and 2012, the Company granted 857,276 and 537,226 options, respectively. In addition, during the nine month periods ended September 30, 2011 and 2012, the Company granted 386,702 and 297,253 restricted common shares, respectively. During the nine month periods ended September 30, 2011 and 2012, 480,200 and 2,561,725 options were exercised and restricted common shares vested, respectively. The Company recorded \$2,889,030 and \$3,171,073 in compensation expense for the nine month periods ended September 30, 2011 and 2012, respectively.

2. Acquisitions

During 2012, the Company has made acquisitions of both domestic and international businesses with experienced sales executives, or groups of sales executives, with established books of business. None of these acquisitions was material individually or in the aggregate.

These acquisitions contributed revenues and net income of \$9.0 million and \$0.1 million, respectively, to the Company's consolidated results for the nine months ended September 30, 2012. Pro forma results of these acquisitions are not disclosed as they would not have a material impact on the Company's financial statements.

The following table summarizes the total consideration paid to acquire these companies and the amount of identified assets acquired and liabilities assumed at the acquisition dates. At September 30, 2012, the purchase price allocations are preliminary and subject to change as more detailed analyses are completed and additional information about the fair value of assets and liabilities becomes available. Specifically, the Company is finalizing the determination of the fair values of the intangible assets acquired and the contingent consideration liability for certain acquisitions. Changes to these fair values will also impact the amount of goodwill recorded in connection with these acquisitions. All valuations will be completed within one year of the related acquisition date.

Cash	\$1,367,888
Common stock	3,481,834
Contingent consideration	10,419,881
Total consideration	\$15,269,603
Cash and cash equivalents	\$776,069
Accounts receivable	3,098,909
Customer list	1,815,840
Goodwill	13,685,462
Accounts payable	(3,978,387)
Other assets and liabilities	(128,290)

Total identifiable net assets and goodwill \$15,269,603

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

2. Acquisitions (Continued)

Prior Year Acquisitions

During the nine months ended September 30, 2012, goodwill related to acquisitions made in prior years decreased by \$14,417,891 due to changes to purchase price allocations. This amount includes adjustments made in the second quarter of 2012 to the fair values of intangible assets acquired and the contingent consideration liability related to the Company's acquisition of Productions Graphics in the fourth quarter of 2011. The goodwill recorded in connection with this acquisition decreased by \$15,637,700 million due to changes in the allocation of consideration transferred, consisting of \$11,150,360 allocated to intangible assets and a \$4,487,340 decrease in the acquisition date fair value of the contingent consideration liability. The Company is still in the process of finalizing the valuation of Productions Graphics relating to the contingent consideration liability and its intangible assets, which will be completed in the fourth quarter of 2012.

Contingent Consideration

In connection with certain of the Company's acquisitions, contingent consideration is payable in cash or common stock upon the achievement of certain performance measures over future periods. For acquisitions completed prior to January 1, 2009, contingent consideration payments will be recorded as additional purchase price. The Company paid \$3,000,000 related to these agreements in the nine months ended September 30, 2012. There are no remaining contingent payments due under these agreements as of September 30, 2012. For the acquisitions occurring subsequent to January 1, 2009, the Company has recorded the acquisition date fair value of the contingent consideration liability as additional purchase price. The Company has recorded \$86,470,194 in contingent consideration at September 30, 2012 related to these arrangements of which \$57,976,050, or about 67%, is related to the acquisition of Productions Graphics. Any adjustments made to the fair value of the contingent consideration liability subsequent to the acquisition date will be recorded in the Company's results of operations.

As of September 30, 2012, the potential maximum contingent payments are payable as follows:

Cash

Common Stock Total

Remainder of 2012	\$1,385,000	\$-	\$1,385,000
2013	13,280,732	4,817,331	18,098,063
2014	14,757,074	6,019,429	20,776,503
2015	14,597,900	9,450,890	24,048,790
2016	31,044,825	16,632,485	47,677,310
	\$75,065,531	\$36,920,135	\$111,985,666

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

3.Earnings Per Share

Basic earnings per common share is calculated by dividing net income by the weighted average number of common shares outstanding. Diluted earnings per share is calculated by dividing net income by the weighted average shares outstanding plus share equivalents that would arise from the exercise of stock options and vesting of restricted common shares. During the three and nine months ended September 30, 2011, 1,720,277 and 1,764,178 options and restricted common shares, respectively, were excluded from the calculation as these options and restricted common shares were anti-dilutive. During the three and nine months ended September 30, 2012, 1,097,897 and 1,147,897 options and restricted common shares, respectively, were excluded from the calculation as these options and restricted common shares, respectively, were excluded from the calculation as these options and restricted common shares, respectively, and 1,147,897 options and restricted common shares were anti-dilutive. The computations of basic and diluted earnings per common share for the three and nine months ended September 30, 2011 and 2012 are as follows:

Three Months Ended September 30,			
2011	2012	2011	2012
\$4,138,041	\$4,976,344	\$10,628,402	\$13,138,432
^{age} 46,456,980 2,028,504	49,406,180 1,838,729	46,350,258 2,071,650	48,408,532 2,630,041
48,485,484	51,244,909	48,421,908	51,038,573
\$0.09	\$0.10	\$0.23	\$0.27
\$0.09	\$0.10	\$0.22	\$0.26
	September 30 2011 \$4,138,041 age 46,456,980 2,028,504 48,485,484 \$0.09	September 30, 2011 2012 \$4,138,041 \$4,976,344 age 46,456,980 49,406,180 2,028,504 1,838,729 48,485,484 51,244,909 \$0.09 \$0.10	September 30, 2011 September 30, 2011 \$4,138,041 \$4,976,344 \$10,628,402 age 46,456,980 49,406,180 46,350,258 2,028,504 1,838,729 2,071,650 48,485,484 51,244,909 48,421,908 \$0.09 \$0.10 \$0.23

4. Comprehensive Income

			Nine Months Ended September 30,	
	2011	2012	2011	2012
Net income	\$4,138,041	\$4,976,344	\$10,628,402	\$13,138,432
Other comprehensive income:				

Decrease in unrealized gain on marketable securities, net of tax	(1,136,700)	(261,418)	(1,778,449)	(462,936)
Change in foreign currency translation adjustment	1,864	682,183	7,912	304,209
Total comprehensive income	\$3,003,205	\$5,397,109	\$8,857,865	\$12,979,705

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

5. Related Party Transactions

Investment in Echo Global Logistics, Inc.

In February 2005, the Company acquired 2,000,000 shares of common stock of Echo Global Logistics, Inc. ("Echo"), a technology enabled transportation and logistics business process outsourcing firm, for \$125,000. Echo is a related party to the Company as certain stockholders and a member of the Company's Board of Directors have a direct and/or indirect ownership interest in Echo.

On September 25, 2009, Echo completed a one-for-two reverse stock split of all outstanding shares of its capital stock and immediately following, recapitalized all outstanding shares into newly issued shares of common stock on approximately a one-for-one basis. Echo recapitalized its outstanding capital stock in connection with its initial public offering.

Following Echo's initial public offering in October 2009, the Company has periodically sold shares of Echo common stock. The Company sold 74,110 and 20,433 of its shares of Echo's common stock for \$986,833 and \$349,391 and recorded a gain on sale of investment of \$982,201 and \$346,836 during the three months ended September 30, 2011 and 2012, respectively. During the nine months ended September 30, 2011, and 2012, the Company sold 224,275 and 48,831 of its shares of Echo's common stock for \$2,974,039 and \$848,512 and recorded a gain on sale of investment of \$2,960,027 and \$842,408, respectively.

The Company has classified this investment as "available for sale" and has recorded it at fair value, which is determined based on quoted market prices (refer to Note 6 for additional information on these securities). The gain on sale of investment is included in other income. At September 30, 2012, the Company owned 21,123 shares of Echo's common stock.

Agreements and Services with Related Parties

The Company provides print procurement services to Echo. The total amount billed for such print procurement services during the three and nine months ended September 30, 2011 was approximately \$16,000 and \$57,000, respectively. For the three and nine months ended September 30, 2012, the Company billed \$17,501 and \$69,686, respectively. In addition, Echo has provided transportation services to the Company. As consideration for these services, Echo billed the Company \$3,712,281 and \$6,906,722 for the three and nine months ended September 30, 2012, Echo billed the Company \$1,922,579 and \$7,022,561, respectively.

Certain stockholders and a member of the Company's Board of Directors had a direct and/or indirect ownership interest in Groupon, Inc. ("Groupon") during the nine months ended September 30, 2012. The Company also provides promotional product procurement services to Groupon. The total amount billed for such services during the three and nine months ended September 30, 2011 was \$1,550,702 and \$2,113,634, respectively. For the three and nine months ended September 30, 2012, the Company billed \$226,553 and \$887,877, respectively.

The Company provides print procurement services to Arthur J. Gallagher & Co. J. Patrick Gallagher, Jr., who was appointed to the Company's Board of Directors in August 2011, is the Chairman, President and Chief Executive Officer of Arthur J. Gallagher & Co. and has a direct ownership interest in Arthur J. Gallagher & Co. The total amount billed for such print procurement services during the three and nine months ended September 30, 2011 was \$69,608 and \$400,998, respectively, and the amount billed for the three and nine months ended September 30, 2012 was \$120,537 and \$382,756, respectively. Additionally, Arthur J. Gallagher & Co. provides insurance brokerage and risk management services to the Company. As consideration of these services, Arthur J. Gallagher & Co. billed the Company \$80,710 and \$257,945 for the three and nine months ended September 30, 2011, respectively, and \$231,294 and \$283,694 for the three and nine months ended September 30, 2012, respectively.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

6. Valuation of Equity Investments

As discussed in Note 1, the Company applies ASC 820, *Fair Value Measurement and Disclosure* (ASC 820), to its financial assets and liabilities. At September 30, 2012, the Company's financial assets relate to its available-for-sale securities and are included in short-term investments.

The Company has classified its investment in Echo as "available for sale" in accordance with ASC 320, *Investments – Debt and Equity Securities*. The investment is stated at fair value based on market prices, with any unrealized gains and losses included as a separate component of stockholders' equity. Any realized gains and losses and dividends will be included in other income. At September 30, 2012, the Company's investment in Echo, which has a cost basis of \$2,640, was carried at fair value of \$362,259. The unrealized gain of \$359,619 is included in accumulated other comprehensive income, net of tax of \$140,963.

7. Fair Value Measurement

ASC 820 includes a fair value hierarchy that is intended to increase consistency and comparability in fair value measurements and related disclosures. The fair value hierarchy is based on observable or unobservable inputs to valuation techniques that are used to measure fair value. Observable inputs reflect assumptions market participants would use in pricing an asset or liability based on market data obtained from independent sources while unobservable inputs reflect a reporting entity's pricing based upon its own market assumptions.

The fair value hierarchy consists of the following three levels:

Level 1: Inputs are quoted prices in active markets for identical assets or liabilities.

Level 2: Inputs are quoted prices for similar assets or liabilities in an active market, quoted prices for identical or similar assets or liabilities in markets that are not active, and inputs other than quoted prices that are observable and market-corroborated inputs, which are derived principally from or corroborated by observable market data. *Level 3:* Inputs that are derived from valuation techniques in which one or more significant inputs or value drivers are unobservable.

The Company's potential contingent consideration payments relating to acquisitions occurring subsequent to January 1, 2009 are its only Level 3 liabilities as of September 30, 2012. The fair values of these liabilities are estimated using a present value analysis as of September 30, 2012. This analysis considers, among other items, the financial forecasts of future operating results of the seller, the probability of reaching the forecast and the associated discount rate.

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

7. Fair Value Measurement (Continued)

The following table sets forth the Company's financial assets and financial liabilities measured at fair value on a recurring basis and the basis of measurement at December 31, 2011 and September 30, 2012, respectively:

At December 31, 2011	Total Fair Value Measurement	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Observable (Level 2)		Significant Unobservable Inputs (Level 3)
Assets:					
Money market funds (1)	\$ 1,664,916	\$ 1,664,916	\$		\$ —
Available for sale securities (2)	1,129,757	1,129,757			_
Total assets	\$ 2,794,673	\$ 2,794,673	\$		\$ —
Liabilities: Contingent consideration	\$ (82,002,842)	\$ —	\$	_	\$ (82,002,842)

At September 30, 2012	Total Fair Value Measurement	Quoted Prices in Active Markets for Identical Assets (Level 1)	Significant Observable (Level 2)		Significant Unobservable Inputs (Level 3)	
Assets: Money market funds (1) Available for sale securities (2)	\$ 667,111 362,259	\$ 667,111 362,259	\$	_	\$	
Total assets	\$ 1,029,370	\$ 1,029,370	\$		\$ —	
Liabilities: Contingent consideration	\$ (86,470,194)) \$ —	\$		\$ (86,470,194))

- (1)Included in cash and cash equivalents on the balance sheet.
- (2) Included in short-term investments on the balance sheet.

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Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

7. Fair Value Measurement (Continued)

The following table provides a reconciliation of the beginning and ending balances for the liabilities measured at fair value using significant unobservable inputs (Level 3):

	Fair Value Measurements at Reporting Date Using Significant Unobservable Inputs (Level 3) Contingent Consideration			
Balance at December 31, 2011	\$ (82,002,842)		
Contingent consideration from 2012 acquisitions	(10,419,881)		
Contingent payments on acquisitions made after January 1, 2009	2,180,777			
Contingent consideration - change in fair value (1)	3,689,864			
Foreign exchange impact	81,888			
Balance as of September 30, 2012	\$ (86,470,194)		

Adjustments to original contingent consideration obligations recorded were the result of updated fair value (1) measurements consisting of a \$4.5 million reduction to the contingent consideration related to the Productions Graphics acquisition, offset by \$0.8 million increase for other acquisitions which was recorded as an operating expense.

8. Commitments and Contingencies

In November 2010, in connection with the Circuit City Stores, Inc. ("Circuit City") bankruptcy proceedings, the Trustee of the Circuit City Liquidating Trust filed a lawsuit against the Company in United States Bankruptcy Court in the Eastern District of Virginia for the avoidance of payments as allegedly preferential transfers of \$3.2 million paid to the Company during the 90 days preceding the filing of the bankruptcy petition of Circuit City on November 10, 2008. In the second quarter of 2011, the Company accrued a loss reserve of \$950,000 related to this claim. Management believes that the Company has an adequate reserve for this liability and the ultimate resolution of this matter will not have a material adverse effect on its financial statements.

In May 2011, Her Majesty's Revenue and Customs ("HMRC") contacted the Company's United Kingdom subsidiary, InnerWorkings Europe Limited (formerly "Etrinsic"), to request information relating to its position that certain printed matter and direct mail products are zero-rated under the U.K.'s VAT law. Although Etrinsic has voluntarily exchanged information with the HMRC as to its position that the products at issue are zero-rated for VAT pursuant to UK law and HMRC's guidance, HMRC has stated that it disagrees with Etrinsic's position and in March 2012, HMRC issued Etrinsic with a VAT assessment of £2,316,008 for VAT periods covering the 2008, 2009, 2010 and 2011 calendar years. Etrinsic sought independent review of the assessment with HMRC, and HMRC have upheld the assessment. Etrinsic is appealing the HMRC's assessment at the UK Tax Tribunal. In order to appeal the claim, the Company paid £2,316,008 to the HMRC on July 6, 2012. This payment is included in other current assets as of September 30, 2012. The potential range of loss for this tax liability is £0 to £2,316,008 as well as any potential VAT for 2012. The Company believes that an unfavorable final outcome is reasonably possible but not probable, and therefore, no reserve has been recorded for this potential loss.

In December 2010, e-Lynxx Corporation filed a complaint against the Company and numerous other defendants for patent infringement in the United States District Court for the Middle District of Pennsylvania. As to the Company, the complaint alleges, among other things, that certain aspects of the Company's technology and systems infringe on two patents owned by e-Lynxx purporting to cover a system and method for competitive pricing and procurement of customized goods and services, and seeks monetary damages, interest, costs, attorneys' fees and a permanent injunction. The Company disputes the allegations contained in e-Lynxx's complaint and intends to vigorously defend itself in this matter. The Company believes that an unfavorable outcome is reasonably possible but not probable, and therefore, no reserve has been recorded for a potential loss. The loss that is reasonably possible cannot be estimated.

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

9. Revolving Credit Facility

On April 20, 2012, the Company entered into a first amendment (the "First Amendment") to its Credit Agreement, dated as of August 2, 2010, among the Company, the lenders party thereto and Bank of America, N.A., as Administrative Agent (the "Credit Agreement"). The First Amendment to the Credit Agreement: (i) increases the revolving commitment amount by \$50 million, to \$150 million in the aggregate, and provides the Company the right to increase the aggregate commitment amount by an additional \$25 million, to \$175 million; (ii) extends the maturity date of the revolving credit facility from August 2, 2014 to August 2, 2015; (iii) decreases the ranges of applicable rates charged for interest on outstanding loans and letters of credit by 0.35%, from 2.50%-1.50% to 2.15%-1.15% for letter of credit fees and loans based on the Eurodollar rate and from 1.50%-0.50% to 1.15%-0.15% for loans based on the base rate; and (iv) permits the Company to incur certain securitization transactions of up to \$50 million in the aggregate, so long as certain tests are met, including a maximum Consolidated Leverage Ratio test (as defined in the First Amendment) and a minimum Consolidated EBITDA test (as defined in the First Amendment). In the event the Company elects to incur securitization transactions in the future pursuant to (iv) above, (a) a new mandatory prepayment test will be implemented that will trigger prepayments based on the sum of the total outstanding borrowings under the revolving credit facility and any such securitization transaction measured against certain of the Company's account receivables and (b) the quarterly maximum Consolidated Leverage Ratio test will be adjusted from 3.00:1.00 to 2.75:1.00.

10. Recently Issued Accounting Pronouncements

In June 2011, the Financial Accounting Standards Board (FASB) amended its standard on the presentation of comprehensive income in financial statements to improve the comparability, consistency and transparency of financial reporting and to increase the prominence of items that are recorded in other comprehensive income. The new accounting standard requires entities to report components of comprehensive income in either (1) a continuous statement of comprehensive income or (2) two separate but consecutive statements. The provisions of this new standard are effective for fiscal years, and interim periods within those years, beginning after December 15, 2011. While the new standard changes the presentation of comprehensive income, there are no changes to components that are recognized in net income or other comprehensive income under current accounting guidance. For interim periods, the standard requires companies to present a total for comprehensive income in either a single continuous statement or two consecutive statements. The Company adopted this standard in the first quarter of 2012.

In September 2011, the FASB amended its standards related to goodwill impairment testing with the objective being to simplify the annual goodwill impairment process by allowing entities to use qualitative factors first before performing the traditional two-step goodwill impairment test. The two-step impairment test is now only required if an entity determines through this qualitative analysis that it is more likely than not that the fair value of the reporting unit is less than its carrying value. Adoption of the new standard was permitted for the Company's fourth quarter 2011

impairment test, but the Company elected to perform the traditional two-step test until a further assessment could be made. The Company has not yet determined if this standard will be adopted in 2012. Because the measurement of a potential impairment has not changed, the standard will not have an impact on the Company's consolidated results of operations, financial position or cash flows.

11. Business Segments

The Company is organized and managed as two business segments, United States and International, and is viewed as two operating segments by the chief operating decision maker for purposes of resource allocation and assessing performance. "Other" consists of shared service activities and unallocated corporate expenses.

Management evaluates the performance of its operating segments based on net revenues and Adjusted EBITDA. The accounting policies of each of the operating segments are the same as those described in the summary of significant accounting policies in Note 1. Adjusted EBITDA represents income from operations with the addition of depreciation and amortization and stock-based compensation expense, less any change in the fair value of contingent consideration liabilities. Management does not evaluate the performance of its operating segments using asset measures.

Notes to Condensed Consolidated Financial Statements (Unaudited)—(Continued)

11. Business Segments (Continued)

The table below presents financial information for the Company's reportable operating segments and Other for the three and nine month periods noted (in thousands):

	United States	International	Other	Total
Three Months Ended September 30, 2011				
Total net revenues	\$ 135,635	\$ 22,184	\$—	\$157,819
Adjusted EBITDA (1)	13,316	1,039	(4,961)	9,394
Three Months Ended September 30, 2012				
Total net revenues	\$ 162,746	\$ 37,023	\$—	\$199,769
Adjusted EBITDA (1)	15,410	1,979	(6,042)	11,347
			~ 1	
	United States	International	Other	Total
Nine Months Ended September 30, 2011				
Total net revenues	\$ 395,816	\$ 62,796	\$—	\$458,612
Total net revenues Adjusted EBITDA (1)	\$ 395,816 34,991	\$ 62,796 3,994	\$— (12,620)	
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Adjusted EBITDA (1)	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		. ,

Adjusted EBITDA, which represents income from operations with the addition of depreciation and amortization, stock-based compensation expense and any change in the fair value of contingent consideration liabilities, is considered a non-GAAP financial measure under SEC regulations. Income from operations is the most directly comparable financial measure calculated in accordance with GAAP. The Company presents this measure as (1) supplemental information to help investors better understand trends in its business results over time. The Company's management team uses adjusted EBITDA to evaluate the performance of the business. Adjusted EBITDA is not equivalent to any measure of performance required to be reported under GAAP, nor should this data be considered an indicator of our overall financial performance and liquidity. Moreover, the adjusted EBITDA

definition the Company uses may not be comparable to similarly titled measures reported by other companies.

The table below reconciles the total of the reportable segments' Adjusted EBITDA and the Adjusted EBITDA

	Three Mor Septembe		Nine Months Ended September 30,		
	2011	2012	2011 2012		
Adjusted EBITDA	\$9,394	\$11,347	\$26,365 \$32,778		
Stock-based compensation	(1,119)	(720)	(2,889) (3,171)		
Depreciation and amortization	(2,495)	(2,696)	(7,390) (8,078)		
Preference claim charge			(950) —		
Change in fair value of contingent consideration	153	(330)	(78) (798)		
Total other income (expense)	433	(167)	1,296 (921)		
Income before income taxes	\$6,366	\$7,434	\$16,354 \$19,810		

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Overview

We are a leading global marketing supply chain company. With proprietary technology, an extensive supplier network and deep domain expertise, the Company procures, manages and delivers printed materials and promotional products as part of a comprehensive outsourced enterprise solution. Our technology is designed to capitalize on excess manufacturing capacity and other inefficiencies in the traditional print supply chain to obtain favorable pricing and to deliver high-quality products and services for our clients.

Our proprietary software applications and database, PPM4TM, create a fully-integrated solution that stores, analyzes and tracks the production capabilities of our supplier network, as well as quote and price data for each bid we receive and print job we execute. As a result, we believe PPM4TM contains one of the largest independent repositories of equipment profiles and price data for print suppliers in the United States. We leverage our technology to match each print job with the supplier that is optimally suited to meet the client's needs at a highly competitive price. Our procurement managers use PPM4TM to manage the print procurement process from end-to-end.

Through our supplier network of approximately 9,000 suppliers, we offer a full range of print, fulfillment and logistics services that allows us to procure printed products on virtually any substrate. The breadth of our product offerings and services and the depth of our supplier network enable us to fulfill all of the print procurement needs of our clients. By leveraging our technology platform, our clients are able to reduce overhead costs, redeploy internal resources and obtain favorable pricing and service terms. In addition, our ability to track individual transactions and provide customized reports detailing print procurement activity on an enterprise-wide basis provides our clients with greater visibility and control of their print expenditures.

Since 2002, we have expanded from a regional focus to a national and then international focus with the acquisitions of CPRO, a leading provider of print solutions in Latin America, and Productions Graphics, a leading print management firm with a particular strength in continental Europe, in 2011. We operate in 44 different countries. Our operations are organized into two segments based on geographic regions: United States and International. The United States segment includes operations in the United States, and the International segment includes operations in the United States, and the International segment includes operations in the United Kingdom, continental Europe and Latin America. In the nine months ended September 30, 2012, we generated revenues of \$481.5 million in the United States segment and \$108.2 million in the International segment. We believe the opportunity exists to expand our business into new geographic markets. Our objective is to continue to increase our sales in the major print markets in the United States and internationally. We intend to hire or acquire more account executives within close proximity to these large markets.

Revenue

We generate revenue through the sale of printed products to our clients. Our revenue was \$458.6 million and \$589.7 million during the nine months ended September 30, 2011 and 2012, respectively. Total revenue increased 28.6% from the prior year of which 20% was from organic growth. Our revenue is generated from two different types of clients: enterprise and middle market/transactional. Enterprise jobs usually involve higher dollar amounts and volume than our middle market/transactional jobs. We categorize a client as an enterprise client if we have a contract with the client for the provision of printing services on a recurring basis; if the client has signed an open-ended purchase order or a series of related purchase orders; or if the client has enrolled in our e-stores program, which enables the client to make online purchases of printing services on a recurring basis. We categorize all other clients as middle market/transactional clients, with a significant part of growth in this area coming from a growth initiative to sell print over the phone, or Inside Sales. We enter into contracts with our enterprise clients to provide some or a specific portion of their printed products on a recurring basis.

Several of our enterprise clients have outsourced substantially all of their recurring print needs to us. We provide printed products to our middle market/transactional clients on an order-by-order basis. During the nine months ended September 30, 2012, enterprise clients accounted for 75% of our revenue, while middle market/transactional clients accounted for 25% of our revenue.

Our revenue consists of the prices paid by our clients for printed products. These prices, in turn, reflect the amounts charged to us by our suppliers plus our gross profit. Our gross profit margin, in the case of some of our enterprise clients, is fixed by contract or, in the case of middle market/transactional clients, is negotiated on a job-by-job basis. Once either type of client accepts our pricing terms, the selling price is established and we procure the product for our own account in order to re-sell it to the client. We take full title and risk of loss for the product upon shipment. The finished product is typically shipped directly from our supplier to a destination specified by our client. Upon shipment, our supplier invoices us for its production costs and we invoice our client.

Our revenue from enterprise clients tends to generate lower gross profit margins than our revenue from middle market/transactional clients because the gross profit margins established in our contracts with large enterprise clients are generally lower than the gross profit margins we typically realize in our middle market/transactional business. Although our enterprise revenue generates lower gross profit margins, our enterprise business tends to be as profitable as our middle market/transactional business on an operating profit basis because the commission expense associated with enterprise jobs is generally lower.

Cost of Goods Sold and Gross Profit

Our cost of goods sold consists primarily of the price at which we purchase products from our suppliers. Our selling price, including our gross profit, in the case of some of our enterprise jobs, is based on a fixed gross margin established by contract or, in the case of middle market/transactional jobs, is determined at the discretion of the account executive or procurement manager within predetermined parameters. Our gross margins on our enterprise jobs are typically lower than our gross margins on our middle market/transactional jobs. As a result, our cost of goods sold as a percentage of revenue for our enterprise jobs is typically higher than it is for our middle market/transactional jobs. Our gross profit for the nine months ended September 30, 2011 and 2012 was \$106.8 million and \$136.1 million, or 23.3% and 23.1% of revenue, respectively.

Operating Expenses and Income from Operations

Our selling, general and administrative expenses consist of commissions paid to our account executives, compensation costs for our management team and procurement managers as well as compensation costs for our finance and support employees, public company expenses, corporate systems, legal and accounting, facilities and travel and entertainment expenses. Selling, general and administrative expenses as a percentage of revenue were 18.2% for each of the nine months ended September 30, 2011 and 2012.

We accrue for commissions when we recognize the related revenue. Some of our account executives receive a monthly draw to provide them with a more consistent income stream. The cash paid to our account executives in advance of commissions earned is reflected as a prepaid expense on our balance sheet. As our account executives earn commissions, a portion of their commission payment is withheld and offset against their prepaid commission balance, if any. Our prepaid commission balance, net of accrued earned commissions not yet paid, increased to \$7.0 million as of September 30, 2012 from \$3.6 million as of December 31, 2011.

We agree to provide our clients with printed products that conform to the industry standard of a "commercially reasonable quality," and our suppliers in turn agree to provide us with products of the same quality. In addition, the quotes we provide our clients include customary industry terms and conditions that limit the amount of our liability

for product defects. Product defects have not had a material adverse effect on our results of operations.

Our income from operations for the nine months ended September 30, 2012 increased 37% from \$15.1 million to \$20.7 million.

Comparison of three months ended September 30, 2011 and 2012

Revenue

Our revenue by segment for each of the years presented was as follows:

	Three months ended September 30,2011% of Total2012% of Total				
	(dollars in	thousands)			
United States	\$135,635	85.9	% \$162,746	81.5	%
International	22,184	14.1	37,023	18.5	
Revenue	\$157,819	100.0	% \$199,769	100.0	%

United States

United States revenue increased by \$27.1 million, or 20.0%, from \$135.6 million during the three months ended September 30, 2011 to \$162.7 million during the three months ended September 30, 2012. This increase in revenue is driven primarily by organic new enterprise and middle market/transactional account growth.

International

International revenue increased by \$14.8 million, or 66.9%, from \$22.2 million during the three months ended September 30, 2011 to \$37.0 million during the three months ended September 30, 2012. This increase is due to our expansion into continental Europe through the acquisition of Productions Graphics during the fourth quarter of 2011 and organic growth in Latin America.

Cost of goods sold

Our cost of goods sold increased by \$32.2 million, or 26.6%, from \$120.7 million during the three months ended September 30, 2011 to \$152.9 million during the three months ended September 30, 2012. The increase is a result of the revenue growth during the three months ended September 30, 2012. Our cost of goods sold as a percentage of revenue was 76.5% during the three months ended September 30, 2011 and September 30, 2012.

Gross Profit

Our gross profit as a percentage of revenue, which we refer to as gross margin, was 23.5% during the three months ended September 30, 2011 and September 30, 2012.

Selling, general and administrative expenses

Selling, general and administrative expenses increased by \$7.9 million, or 27.6%, from \$28.7 million during the three months ended September 30, 2011 to \$36.6 million during the three months ended September 30, 2012. As a percentage of revenue, selling, general and administrative expenses increased from 18.2% for the three months ended September 30, 2011 to 18.3% for the three months ended September 30, 2012. The increase in selling, general and administrative expenses is primarily due to incremental sales commission and cost of procurement staff to secure new enterprise accounts.

Depreciation and amortization

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Depreciation and amortization expense increased by \$0.2 million, or 8.1%, from \$2.5 million during the three months ended September 30, 2011 to \$2.7 million during the three months ended September 30, 2012. The increase in amortization expense is a result of the amortization of the intangible assets acquired in connection with our acquisitions.

Income from operations

Income from operations increased by \$1.7 million, or 28.1%, from \$5.9 million during the three months ended September 30, 2011 to \$7.6 million during the three months ended September 30, 2012. As a percentage of revenue, income from operations was 3.8% during each of the three months ended September 30, 2011 and September 30, 2012.

Other income and expense

Other income decreased by \$0.6 million from income of \$0.4 million for the three months ended September 30, 2011 to expense of \$0.2 million during the three months ended September 30, 2012. The decrease is primarily attributable to a decrease in the gain on sale of shares of Echo.

Income tax expense

Income tax expense increased by \$0.3 million, or 10.3%, from \$2.2 million during the three months ended September 30, 2011 to \$2.5 million during the three months ended September 30, 2012. Our effective tax rate was 35.0% and 33.1% for the three month periods ended September 30, 2011 and 2012, respectively. The decrease in the effective tax rate is due to our international expansion in to countries with lower statutory tax rates, partially offset by the United States research and development tax credit which expired at the end of 2011 and has not been renewed for 2012.

Net income

Net income increased by \$0.8 million, or 20.3%, from \$4.1 million during the three months ended September 30, 2011 to \$5.0 million during the three months ended September 30, 2012. Net income as a percentage of revenue was 2.6% and 2.5% during the three months ended September 30, 2011 and 2012, respectively.

Comparison of nine months ended September 30, 2011 and 2012

Revenue

Our revenue by segment for each of the years presented was as follows:

	Nine mont	hs ended Se	eptember 30,		
	2011	% of Total	2012	% of Tot	al
	(dollars in	thousands)			
United States	\$395,816	86.3	% \$481,492	81.6	%
International	62,796	13.7	108,221	18.4	
Revenue	\$458,612	100.0	% \$589,713	100.0	%

United States

United States revenue increased by \$85.7 million, or 21.6%, from \$395.8 million during the nine months ended September 30, 2011 to \$481.5 million during the nine months ended September 30, 2012. This increase in revenue is driven primarily by organic new enterprise and middle market/transactional account growth.

International

International revenue increased by \$45.4 million, or 72.3%, from \$62.8 million during the nine months ended September 30, 2011 to \$108.2 million during the nine months ended September 30, 2012. This increase is due to our expansion into Latin America and continental Europe through the acquisitions of CPRO and Productions Graphics,

respectively, during 2011.

Cost of goods sold

Our cost of goods sold increased by \$101.7 million, or 28.9%, from \$351.8 million during the nine months ended September 30, 2011 to \$453.6 million during the nine months ended September 30, 2012. The increase is a result of the revenue growth during the nine months ended September 30, 2012. Our cost of goods sold as a percentage of revenue increased from 76.7% during the nine months ended September 30, 2011 to 76.9% during the nine months ended September 30, 2012.

Gross Profit

Our gross profit as a percentage of revenue, which we refer to as gross margin, decreased from 23.3% during the nine months ended September 30, 2011 to 23.1% during the nine months ended September 30, 2012. The decrease is primarily the result of a higher concentration of our business coming from enterprise clients, which generate lower gross margins, and the addition of the South American operations during the first quarter of 2011, which have lower gross margins than the United States operations. Additionally, due to the planned timing of various projects and services, Productions Graphics, which was acquired in the fourth quarter of 2011, regularly experiences relatively low margins in the first half of each fiscal year with increasing margins in the second half.

Selling, general and administrative expenses

Selling, general and administrative expenses increased by \$23.9 million, or 28.7%, from \$83.4 million during the nine months ended September 30, 2011 to \$107.3 million during the nine months ended September 30, 2012. As a percentage of revenue, selling, general and administrative expenses were 18.2% for the nine months ended September 30, 2011 and September 30, 2012.

Depreciation and amortization

Depreciation and amortization expense increased by \$0.7 million, or 9.3%, from \$7.4 million during the nine months ended September 30, 2011 to \$8.1 during the nine months ended September 30, 2012. The increase in amortization expense is a result of the amortization of the intangible assets acquired in connection with our acquisitions.

Income from operations

Income from operations increased by \$5.7 million, or 37.7%, from \$15.1 million during the nine months ended September 30, 2011 to \$20.7 million during the nine months ended September 30, 2012. As a percentage of revenue, income from operations increased from 3.3% during the nine months ended September 30, 2011 to 3.5% during the nine months ended September 30, 2011 to 3.5% during the nine months ended September 30, 2011. The increase in income from operations as a percentage of revenue is primarily a result of the preference claim charge which was incurred in the second quarter of 2011.

Other income and expense

Other income decreased by \$2.2 million from income of \$1.3 million for the nine months ended September 30, 2011 to expense of \$0.9 million during the nine months ended September 30, 2012. The decrease is primarily attributable to a decrease in the gain on sale of shares of Echo.

Income tax expense

Income tax expense increased by \$1.0 million, or 16.5%, from \$5.7 million during the nine months ended September 30, 2011 to \$6.7 million during the nine months ended September 30, 2012. Our effective tax rate was 35.0% and 33.7% for the nine month periods ended September 30, 2011 and 2012, respectively. The decrease in the effective tax rate is due to our international expansion in to countries with lower statutory tax rates, partially offset by the United States research and development tax credit which expired at the end of 2011 and has not been renewed for 2012.

Net income

Net income increased by \$2.5 million, or 23.6%, from \$10.6 million during the nine months ended September 30, 2011 to \$13.1 million during the nine months ended September 30, 2012. Net income as a percentage of revenue was 2.3% and 2.2% during the nine months ended September 30, 2011 and 2012, respectively.

Liquidity and Capital Resources

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At September 30, 2012, we had \$9.2 million of cash and cash equivalents and \$0.4 million in available-for-sale securities.

Operating Activities. Cash used in operating activities primarily consists of net income adjusted for certain non-cash items, including depreciation and amortization, and the effect of changes in working capital and other activities. Cash used in operating activities for the nine months ended September 30, 2012 was \$13.1 million and consisted of net income of \$13.1 million, and \$14.0 million of non-cash items, offset by \$8.4 million of excess tax benefits on exercises of stock awards and \$31.9 million used by working capital and other activities. The most significant impact on working capital and other activities consisted of an increase in accounts receivable and unbilled revenue of \$29.9 million and an increase in prepaid expenses and other of \$26.2 million offset by a decrease in accounts payable of \$18.6 million.

Cash provided by operating activities for the nine months ended September 30, 2011 was \$17.0 million and consisted of net income of \$10.6 million and non-cash items of \$7.4 million, offset by \$1.0 million used by working capital and other activities. The most significant impact on working capital and other activities consisted of an increase in accounts receivable and unbilled revenue of \$16.9 million and prepaid expenses and other of \$13.7 million, offset by an increase in accounts payable of \$26.4 million.

Investing Activities. Cash used in investing activities in the nine months ended September 30, 2012 of \$10.8 million was primarily attributable to capital expenditures of \$7.5 million, payments to sellers for acquisitions closed prior to 2009 of \$3.0 million and payments for current year acquisitions of \$0.9 million, offset by proceeds from the sale of Echo shares and other investments of \$0.6 million.

Cash used in investing activities in the nine months ended September 30, 2011 of \$19.2 million was attributable to capital expenditures of \$5.7 million, payments made in connection with acquisitions of \$10.3 million and payments to sellers for acquisitions closed prior to 2009 of \$6.2 million, offset by the proceeds on sale of Echo shares of \$3.0 million.

Financing Activities. Cash provided by financing activities in the nine months ended September 30, 2012 of \$20.2 million was primarily attributable to the borrowings under the revolving credit facility of \$14.0 million, excess tax benefits over compensation cost on exercised stock awards of \$8.4 million and proceeds from the exercise of stock options of \$4.0 million, offset by payments of contingent consideration of \$6.1 million.

Cash provided by financing activities in the nine months ended September 30, 2011 of \$6.7 million was primarily attributable to borrowings under the revolving credit facility of \$5.8 million, excess tax benefits over compensation cost on exercised stock awards of \$0.7 million and proceeds from exercise of stock options of \$0.2 million.

Although we can provide no assurances, we believe that our available cash and cash equivalents, short-term investments and amounts available under our revolving credit facility will be sufficient to meet our working capital and operating expenditure requirements for the foreseeable future.

Off-Balance Sheet Obligations

We do not have any off-balance sheet arrangements.

Contractual Obligations

With the exception of the contingent consideration in connection with our business acquisitions discussed in Note 2 in the Notes to the Consolidated Financial Statements, there have been no material changes outside the normal course of business in the contractual obligations disclosed in Item 7 to our Annual Report on Form 10-K for the fiscal year ended December 31, 2011, under the caption "Contractual Obligations."

Critical Accounting Policies and Estimates

As of September 30, 2012, there were no material changes to our critical accounting policies and estimates disclosed in our Form 10-K for the year ended December 31, 2011.

Recent Accounting Pronouncements

In June 2011, the Financial Accounting Standards Board (FASB) amended its standard on the presentation of comprehensive income in financial statements to improve the comparability, consistency and transparency of financial reporting and to increase the prominence of items that are recorded in other comprehensive income. The new accounting standard requires entities to report components of comprehensive income in either (1) a continuous statement of comprehensive income or (2) two separate but consecutive statements. The provisions of this new standard are effective for fiscal years, and interim periods within those years, beginning after December 15, 2011. While the new standard changes the presentation of comprehensive income, there are no changes to components that are recognized in net income or other comprehensive income under current accounting guidance. For interim periods, the standard requires companies to present a total for comprehensive income in either a single continuous statement or two consecutive statements. We adopted this standard in the first quarter of 2012.

In September 2011, the FASB amended its standards related to goodwill impairment testing with the objective being to simplify the annual goodwill impairment process by allowing entities to use qualitative factors first before performing the traditional two-step goodwill impairment test. The two-step impairment test is now only required if an entity determines through this qualitative analysis that it is more likely than not that the fair value of the reporting unit is less than its carrying value. Adoption of the new standard was permitted for our fourth quarter 2011 impairment test, but we elected to perform the traditional two-step test until a further assessment could be made. We have not yet determined if this standard will be adopted in 2012. Because the measurement of a potential impairment has not changed, the standard will not have an impact on our consolidated results of operations, financial position or cash flows.

Forward-Looking Statements

This Quarterly Report on Form 10-Q, including Management's Discussion and Analysis of Financial Condition and Results of Operations, contains words such as "may," "will," "believe," "expect," "anticipate," "intend," "plan," "project," "est "objective" or the negative thereof or similar terminology concerning the Company's future financial performance, business strategy, plans, goals and objectives. These expressions are intended to identify forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements include information concerning our possible or assumed future performance or results of operations and are not guarantees. While these statements are based on assumptions and judgments that management has made in light of industry experience as well as perceptions of historical trends, current conditions, expected future developments and other factors believed to be appropriate under the circumstances, they are subject to risks, uncertainties and other factors that may cause our actual results, performance or achievements to be materially different. Some of the factors that would cause future results to differ from the recent results or those projected in forward-looking statements include, but are not limited to, the risk factors described in our Annual Report on Form 10-K for the year ended December 31, 2011.

Additional Information

We make our Annual Reports on Form 10-K, Quarterly Reports on Form 10-Q, Current Reports on Form 8-K, other reports and information filed with the SEC and amendments to those reports available, free of charge, through our Internet website (*http://www.inwk.com*) as soon as reasonably practical after we electronically file or furnish such materials to the SEC. All of our filings may be read or copied at the SEC's Public Reference Room at 450 Fifth Street, NW, Washington, DC 20549. Information on the operation of the Public Filing Room can be obtained by calling the SEC at 1-800-SEC-0330. The SEC maintains an Internet website (*http://www.sec.gov*) that contains reports, proxy and information statements and other information regarding issuers that file electronically.

Item 3. Quantitative and Qualitative Disclosures about Market Risk

Commodity Risk

We are dependent upon the availability of paper, and paper prices represent a substantial portion of the cost of our products. The supply and price of paper depend on a variety of factors over which we have no control, including environmental and conservation regulations, natural disasters and weather. We believe a 10% increase in the price of paper would not have a significant effect on our consolidated statements of income or cash flows, as these costs are generally passed through to our clients.

Interest Rate Risk

We have exposure to changes in interest rates on our revolving credit facility. Interest is payable at the adjusted LIBOR rate or the alternate base rate. Assuming our \$150.0 million revolving credit facility was fully drawn, a 1.0% increase in the interest rate would increase our annual interest expense by \$1.5 million.

Our interest income is sensitive to changes in the general level of United States interest rates, in particular because all of our investments are in cash equivalents and marketable securities. The average duration of our investments as of September 30, 2012 was less than one year. Due to the short-term nature of our investments, we believe that there is no material risk exposure.

Foreign Currency Risk

We transact business in various foreign currencies other than the U.S. dollar, principally the Euro, British pound sterling, Peruvian Nuevo Sol, Colombian peso, and Chilean peso, which exposes us to foreign currency risk. For the nine months ended September 30, 2012, we derived approximately 18.5% of our revenue from international customers, and we expect the percentage of revenue derived from outside the United States to increase in future periods as we continue to expand globally. Revenue and related expenses generated from our international operations are denominated in the functional currencies of the corresponding country. The functional currency of our subsidiaries that either operate or support these markets is generally the same as the corresponding local currency. The results of operations of, and certain of our intercompany balances associated with, our international operations are exposed to foreign exchange rate fluctuations. Changes in exchange rates could negatively affect our revenue and other operating results as expressed in U.S. dollars. We may record significant gains or losses on the remeasurement of intercompany balances. Foreign exchange gains and losses recorded to date have been immaterial to our financial statements. At this

time we do not, but in the future we may enter into derivatives or other financial instruments in an attempt to hedge our foreign currency exchange risk. It is difficult to predict the impact hedging activities would have on our results of operations.

Item 4. Controls and Procedures

Our management, with the participation of our chief executive officer and chief financial officer, evaluated the effectiveness of our disclosure controls and procedures as of September 30, 2012. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Securities Exchange Act of 1934 (the "Exchange Act") is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of September 30, 2012, our chief executive officer and chief financial officer concluded that, as of such date, the Company's disclosure controls and procedures as of such assurance level.

No change in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) occurred during the third quarter ended September 30, 2012 that has materially affected or is reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION

Item 1. Legal Proceedings

In November 2010, in connection with the Circuit City Stores, Inc. ("Circuit City") bankruptcy proceedings, the Trustee of the Circuit City Liquidating Trust filed a lawsuit against us in United States Bankruptcy Court in the Eastern District of Virginia for the avoidance of payments as allegedly preferential transfers of \$3.2 million paid to us during the 90 days preceding the filing of the bankruptcy petition of Circuit City on November 10, 2008. In the second quarter of 2011, we accrued a loss reserve of \$950,000 related to this claim. We believe that we have an adequate reserve for this liability and the ultimate resolution of this matter will not have a material adverse effect on its financial statements.

In May 2011, Her Majesty's Revenue and Customs ("HMRC") contacted our United Kingdom subsidiary, InnerWorkings Europe Limited (formerly "Etrinsic"), to request information relating to its position that certain printed matter and direct mail products are zero-rated under the U.K.'s VAT law. Although Etrinsic has voluntarily exchanged information with the HMRC as to its position that the products at issue are zero-rated for VAT pursuant to UK law and HMRC's guidance, HMRC has stated that it disagrees with Etrinsic's position and in March 2012, HMRC issued Etrinsic with a VAT assessment of £2,316,008 for VAT periods covering the 2008, 2009, 2010 and 2011 calendar years. Etrinsic sought independent review of the assessment with HMRC, and HMRC have upheld the assessment. Etrinsic is appealing the HMRC's assessment at the UK Tax Tribunal. In order to appeal the claim, the Company paid £2,316,008 to the HMRC on July 6, 2012. This payment is included in other current assets as of September 30, 2012. The potential range of loss for this tax liability is £0 to £2,316,008 as well as any potential VAT for 2012. We believe that an unfavorable final outcome is reasonably possible but not probable, and therefore, no reserve has been recorded for this potential loss.

In December 2010, e-Lynxx Corporation filed a complaint against us and numerous other defendants for patent infringement in the United States District Court for the Middle District of Pennsylvania. The complaint alleges, among other things, that certain aspects of our technology and systems infringe on two patents owned by e-Lynxx purporting to cover a system and method for competitive pricing and procurement of customized goods and services, and seeks monetary damages, interest, costs, attorneys' fees and a permanent injunction. We dispute the allegations contained in e-Lynxx's complaint and intend to vigorously defend ourselves in this matter. We believe that an unfavorable outcome is reasonably possible but not probable, and therefore, no reserve has been recorded for a potential loss. The amount of reasonably possible loss cannot be estimated.

Item 1A. Risk Factors

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There have been no material changes in the risk factors described in Item 1A of the Company's Annual Report on Form 10-K for the year ended December 31, 2011.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

On August 22, 2012, we issued 44,328 shares of common stock as partial consideration in connection with our acquisition of Direct Corporate Source, Inc. On September 6, 2012, we issued 68,738 shares of common stock as partial consideration in connection with our acquisition of Mania Group Holdings Limited. We relied on Section 4(2) of the Securities Act of 1933, as amended, for an exemption from registration of these shares. We filed a registration statement on Form S-3 (No. 333-184362) with the Securities and Exchange Commission on October 10, 2012 to register these shares for resale. The Securities and Exchange Commission has not yet declared the registration statement effective.

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Item 6. Exhibits

Exhibit No Description of Exhibit

31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1	Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
101	Sections of the InnerWorkings, Inc. Quarterly Report on Form 10-Q for the nine months ended September 30, 2012, are formatted in eXtensible Business Reporting Language (XBRL): (i) Condensed Consolidated Statement of Comprehensive Income; (ii) Condensed Consolidated Balance Sheet; (iii) Condensed Consolidated Statement of Cash Flows; (iv) Notes to Condensed Consolidated Financial Statements; and (v) document and entity information.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

INNERWORKINGS, INC.

Date: November 8, 2012 By: /s/ Eric D. Belcher Eric D. Belcher Chief Executive Officer

Date: November 8, 2012 By: /s/ Joseph M. Busky Joseph M. Busky Chief Financial Officer

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EXHIBIT INDEX

Number Description

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