#### CATALYST HEALTH SOLUTIONS, INC.

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Form SC 13D
April 06, 2012
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UNITED STATES

BENEFICIALLY OWNED BY EACH

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SECURITIES AND EXCHANGE COMMISSION
WASHINGTON, D.C. 20549
SCHEDULE 13D/A
UNDER THE SECURITIES AND EXCHANGE ACT OF 1934
(Amendment No. 3)
Catalyst Health Solutions, Inc.
(Name of Issuer)
Common Stock, par value $.01 per share
(Title to Class of Securities)
14888B103
(CUSIP NUMBER)
Karen E. Shaff, Esq.
Principal Financial Group, Inc.
711 High Street
Des Moines, IA 50392
(Name, Address and Telephone Number of Person
Authorized to Receive Notices and Communications
April 2, 2012
(Date of Event Which Requires Filing of This Statement)
If the filing person has previously filed a statement on Schedule 13G to
report the acquisition that is the subject of this Schedule 13D, and is
filing this schedule because of 240.13d-1(e), 240.13d-1(f), or 240.13d-1(f)
1(g), check the following box.
                                                        [
NOTE: Schedules filed in paper format shall include a signed original and
five copies of the schedule, including all exhibits. See 240.13d-7(b) for
other parties to whom copies are to be sent.
*The remainder of this cover page shall be filled out for a reporting
persons initial filing on this form with respect to the subject class of
securities, and for any subsequent amendment containing information which
would alter disclosures provided in a prior cover page.
The information required on the remainder of this cover page shall not be
deemed to be filed for the purpose of Section 18 of the Securities Exchange
Act of 1934 (Act) or otherwise subject to the liabilities of that section
of the Act but shall be subject to all other provisions of the Act (however,
see the Notes).
CUSIP No. 14888B103
1. Names of Reporting Persons, I.R.S. Identification Nos. of above persons
(entities only).
Principal Financial Group, Inc.
2. Check the Appropriate Box if a Member of a Group (See Instructions)
(a) [ ]
(b) [
       ]
3. SEC Use Only
4. Source of Funds
Not applicable
5. Check Box if Disclosure of Legal Proceedings is Required Pursuant to
items 2(d) or 2(e)
6. Citizenship or Place of Organization
Delaware
NUMBER OF
SHARES
```

[ ]

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REPORTING
PERSON WITH
7. Sole Voting Power
                               0
8. Shared Voting Power
                2,686,570
9. Sole Dispositive Power
10. Shared Dispositive Power
2,686,570
11. Aggregate Amount Beneficially Owned by Each Reporting Person
                                        2,686,570
12. Check Box if the Aggregate Amount in Row (11) Excludes Certain Shares
13. Percent of Class Represented by Amount in Row (11)
                                                       5.35%
14. Type of Reporting Person
                                                       CO, HC
1. Names of Reporting Persons, I.R.S. Identification Nos. of above persons
(entities only).
Principal Financial Services, Inc.
2. Check the Appropriate Box if a Member of a Group (See Instructions)
(a) [ ]
(b) [ ]
3. SEC Use Only
4. Source of Funds
Not applicable
5. Check Box if Disclosure of Legal Proceedings is Required Pursuant to
items 2(d) or 2(e)
                                                                                       [
6. Citizenship or Place of Organization
Iowa
NUMBER OF
SHARES
BENEFICIALLY
OWNED BY EACH
REPORTING
PERSON WITH
7. Sole Voting Power
8. Shared Voting Power
                               2,686,570
9. Sole Dispositive Power
10. Shared Dispositive Power
                               2,686,570
11. Aggregate Amount Beneficially Owned by Each Reporting Person
                                       2,686,570
12. Check Box if the Aggregate Amount in Row (11) Excludes Certain Shares
13. Percent of Class Represented by Amount in Row (11)
                                                       5.35%
14. Type of Reporting Person
                                                       CO, HC
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1. Names of Reporting Persons, I.R.S. Identification Nos. of above persons
(entities only).
Principal Life Insurance Company
2. Check the Appropriate Box if a Member of a Group (See Instructions)
(a) [ ]
(b) [ ]
3. SEC Use Only
4. Source of Funds
Not applicable
5. Check Box if Disclosure of Legal Proceedings is Required Pursuant to
items 2(d) or 2(e)
                                                                                       [ ]
6. Citizenship or Place of Organization
NUMBER OF
SHARES
BENEFICIALLY
OWNED BY EACH
REPORTING
PERSON WITH
7. Sole Voting Power
                               Ω
8. Shared Voting Power
                               2,686,570
9. Sole Dispositive Power
10. Shared Dispositive Power
                               2,686,570
11. Aggregate Amount Beneficially Owned by Each Reporting Person
                                      2,686,570
12. Check Box if the Aggregate Amount in Row (11) Excludes Certain Shares
13. Percent of Class Represented by Amount in Row (11)
                                                       5.35%
14. Type of Reporting Person
                                                       IC, HC
1. Names of Reporting Persons, I.R.S. Identification Nos. of above persons
(entities only).
Principal Holding Company, LLC
2. Check the Appropriate Box if a Member of a Group (See Instructions)
(a) [ ]
(b) [ ]
3. SEC Use Only
4. Source of Funds
WC
5. Check Box if Disclosure of Legal Proceedings is Required Pursuant to
items 2(d) or 2(e)
                                                                                       [ ]
6. Citizenship or Place of Organization
Towa
NUMBER OF
SHARES
BENEFICIALLY
OWNED BY EACH
```

REPORTING

```
PERSON WITH
7. Sole Voting Power
                               0
8. Shared Voting Power
                               2,602,500
9. Sole Dispositive Power
10. Shared Dispositive Power
                               2,602,500
11. Aggregate Amount Beneficially Owned by Each Reporting Person
                                       2,602,500
12. Check Box if the Aggregate Amount in Row (11) Excludes Certain Shares
13. Percent of Class Represented by Amount in Row (11)
                                                       5.18%
14. Type of Reporting Person
1. Names of Reporting Persons, I.R.S. Identification Nos. of above persons
(entities only).
Principal Global Investors, LLC
2. Check the Appropriate Box if a Member of a Group (See Instructions)
(a) [ ]
(b) [ ]
3. SEC Use Only
4. Source of Funds
Not applicable
5. Check Box if Disclosure of Legal Proceedings is Required Pursuant to
items 2(d) or 2(e)
6. Citizenship or Place of Organization
Delaware
NUMBER OF
SHARES
BENEFICIALLY
OWNED BY EACH
REPORTING
PERSON WITH
7. Sole Voting Power
8. Shared Voting Power
                               84,070
9. Sole Dispositive Power
10. Shared Dispositive Power
11. Aggregate Amount Beneficially Owned by Each Reporting Person
                                       84,070
12. Check Box if the Aggregate Amount in Row (11) Excludes Certain Shares
13. Percent of Class Represented by Amount in Row (11)
                                                       . 17%
14. Type of Reporting Person
                                                       TΑ
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EXPLANATORY NOTE

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This Amendment No. 3 to Schedule 13D is being filed jointly by the Reporting Persons (as defined below) to amend the cover page and Items 1 through 7 of the initial statement on Schedule 13D. The initial statement on Schedule 13D was filed with the Securities and Exchange Commission on September 28, 2000, Amendment No. 1 was filed on April 15, 2009 and Amendment No. 2 was filed on April 13, 2011.

Item 1. Security and Issuer.

This statement relates to shares of common stock (the Common Stock), par value \$.01 per share, of Catalyst Health Solutions, Inc. (the Issuer), whose principal offices are located at 800 King Farm Boulevard, Fourth Floor, Rockville, MD 20850.

Item 2. Identity and Background.

This statement is being jointly filed by the following persons pursuant to Rule 13d-1(k) promulgated by the Securities and Exchange Commission pursuant to Section 13 of the Securities Exchange Act of 1934, as amended (the Exchange Act): (i) Principal Financial Group, Inc. (PFG), (ii) Principal Holding Company, LLC ("PHC"), (iii) Principal Financial Services, Inc. (PFS), (iv) Principal Life Insurance Company (PLIC) and (v) and Principal Global Investors, LLC ("PGI").

PFG is a corporation incorporated under the laws of the State of Delaware. Its common stock is publicly traded on the New York Stock Exchange under the ticker symbol PFG. PFG is a holding company. The address of its principal business and principal office is 711 High Street, Des Moines, IA 50392. PFS is a wholly-owned subsidiary of PFG, and is a corporation incorporated under the laws of the State of Iowa. PFS is a holding company. The address of its principal business and principal office is 711 High Street, Des Moines, IA 50392.

PLIC is a wholly-owned subsidiary of PFS, and is a corporation incorporated under the laws of the State of Iowa. PLIC is an Iowa stock life insurance company engaged in the business of insurance and retirement services. The address of its principal business and principal office is 711 High Street, Des Moines, IA 50392.

PHC is a wholly-owned subsidiary of PLIC, and is a limited liability company established under the laws of the State of Iowa. PHC is a holding company mainly for the non-life insurance company subsidiaries of its ultimate parent company, PFG. The address of its principal business and principal office is 711 High Street, Des Moines, Iowa 50392.

PGI, LLC, a Delaware limited liability company, is a wholly-owned subsidiary of PLIC and is a registered investment adviser. Its principal business and principal office is located at 711 High Street, Des Moines, Iowa 50392. Each of PFG, PFS, PLIC, PHC and PGI are hereafter referred to individually as a Reporting Person and collectively as Reporting Persons.

Attached as Schedule A hereto and incorporated by reference herein is a list of all Directors and Executive Officers of each Reporting Person. The Directors and Executive Officers of the Reporting Persons can be contacted at the principal business address provided above.

To the knowledge of the Reporting Persons, none of the Directors or Executive Officers of the Reporting Persons has had any transactions in shares of the Issuers Common Stock during the past 60 days, and no Director or Executive Officer is a beneficial owner of shares of the Issuers Common Stock. All of the Directors and Executive Officers of the Reporting Persons are United States citizens with the exception of three individuals. Luca Maestri, a director of PFG, PFS and PLIC, is a citizen of Italy. James P. McCaughan, an executive officer of PFG, PFS, PLIC and PHC and a director and executive officer of PGI, is a citizen of the United Kingdom. Luis Valdes, an executive officer of PFG, is a citizen of Chile.

During the last five years, none of the Reporting Persons or, to the knowledge of such persons, the Directors or Executive Officers of the Reporting Persons, has been convicted in a criminal proceeding (excluding traffic violations or similar misdemeanors).

During the last five years, none of the Reporting Persons nor, to the knowledge of such persons, the Directors or Executive Officers of the

Reporting Persons, has been a party of a civil proceeding of a judicial or administrative body of competent jurisdiction and as a result of such proceeding was or is subject to a judgment, decree or final order enjoining future violations of, or prohibiting or mandating activities subject to, or finding any violation with respect to, federal or state securities law. The Reporting Persons may be deemed to constitute a group for purposes of Section 13(d)(3) of the Exchange Act. The Reporting Persons expressly disclaim that they have agreed to act as a group other than as described in this statement.

Item 3. Source and Amount of Funds or Other Consideration. The shares were paid for by using working capital of PHC and client funds of certain clients of PGI.

Item 4. Purpose of Transaction.

The Reporting Persons intend to hold the shares for long-term investment purposes.

On September 18, 2000, Highland Investments, LLC (a predecessor company to the Issuer), of which PHC was a member and was considered a controlling person, distributed to its members the shares of Common Stock held by it. As a result, PHC received directly 8,840,000 shares of Common Stock. Since the initial acquisition, 750,000 shares were sold by PHC on November 22, 2004, and 112,500 shares were sold by PHC on November 29, 2004. On June 24, 2005, an exchange of 800,000 shares was made by PHC for ownership in Final Sequel Newco, LLC, a Delaware limited liability company of which PHC is a 50% owner. Additional sales of 1,500,000 shares and 1,250,000 shares were made by PHC on March 24, 2006 and February 1, 2007, respectively. PGI began acquiring shares of HealthExtras, Inc. on February 1, 2007. HealthExtras, Inc. has since become Catalyst Health Solutions, Inc. These shares were purchased as holdings for client accounts in the ordinary course of business, which PGI has discretion over. These accounts included proprietary mutual funds, insurance company separate accounts, commingled private funds and outside client accounts, and were purchased without the purpose or effect of changing or influencing control of the Issuer or engaging in any arrangement subject to Rule 13d-3(b) of the Exchange Act. Additional purchases and sales of Common Stock have occurred since the initial acquisition and may occur in the future.

On April 4, 2011, Catalyst Health Solutions, Inc. announced plans to sell 5,500,000 shares of its common stock, subject to market and other conditions, of which 4,500,000 shares were to be sold by the Issuer with 1,000,000 shares to be sold by PHC. This was an underwritten public offering pursuant to an automatic shelf registration statement on Form S-3 which was filed with the Securities and Exchange Commission on April 4, 2011. The sale of PHCs 1,000,000 shares occurred on April 7, 2011.

The underwriters were granted a thirty day option to purchase up to an additional 825,000 shares from PHC. The sale of PHCs additional 825,000 shares took place on April 8,2011.

Other than as described above, none of the Reporting Persons has any current plans or proposals which relate to or would result in any matter described in paragraphs (a) through (j) of Item 4 of Schedule 13D under the Exchange Act. The Reporting Persons reserve the right to acquire additional securities of the Issuer, to dispose of securities of the Issuer at any time or to formulate other purposes, plans or proposals regarding the Issuer or any of its securities to the extent deemed advisable in light of their respective general investment and trading policies, market conditions or other factors. Item 5. Interest in Securities of the Issuer.

(a) and (b)

The Issuers Annual Report, as amended, on Form 10-K/A for the year ended December 31, 2011 states that the Issuer has 50,245,106 shares of Common Stock outstanding as of February 1, 2012. The percentage ownership calculations contained herein were derived using this number.

PHC directly beneficially owns 2,602,500 shares of Common Stock. While PHC was previously considered to indirectly beneficially own 800,000

shares of Common Stock through its ownership interest in Final Sequel Newco, LLC (as discussed above), PCH recently learned those shares were sold by Final Sequel Newco, LLC. PGI, in its capacity as an investment adviser, beneficially owned 84,070 shares of Common Stock on behalf of its clients as of April 5, 2012. Because PFG is the ultimate parent company of PFS, PLIC, PHC and PGI, PFG may be deemed to be the indirect beneficial owner of 2,686,570 shares of Common Stock. By reason of the purchases of Common Stock made on behalf of PGIs clients, PGI and its parent entities may be deemed to share the power to vote or direct the vote and the power to dispose or direct the disposition of 84,070 shares of Common Stock, or 0.17% of the total outstanding shares of Common Stock.

By reason of the ownership of Common Stock by PHC, PFG, PFS and PLIC may be deemed to share the power to vote or direct the vote and the power to dispose or direct the disposition of 2,602,500 shares of Common Stock as of the date hereof, or 5.18% of the total outstanding shares of Common Stock.

Thus, PFG may be deemed to share the power to vote or direct the vote and the power to dispose or direct the disposition of a total of 2,686,570 shares of Common Stock as of the date hereof, or 5.35% of the total outstanding shares of Common Stock. Pursuant to Rule 13d?4 of the Exchange Act, PFG expressly declares that the filing of this statement shall not be construed as an admission that PFG is, for the purposes of Section 13(d) and/or Section 13(g) of the Exchange Act or otherwise, the beneficial owner of any securities covered by this statement held by any other Reporting Person.

(c) Transactions in Securities of the Company During the Past Sixty Days.

Over the last 60 days, additional purchases of shares of the Issuer have been made by PGI as holdings in client accounts in the ordinary course of business (such purchases were made without the purpose or effect of changing or influencing control of the issuer or engaging in any arrangement subject to Rule 13d-3(b) of the Exchange Act). The shares purchased over the last 60 days are a small percentage of PGIs entire share holdings. The following transactions with respect to the Common Stock have been effected by PGI during the last 60 days:

Name of Entity Date Nature of Transaction Number of Shares Average Price per Share PGI 2/16/201 Buy 511 \$58.95 PGI 3/8/2012 Buv 1,412 \$61.65 PGT 3/16/201 2

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Buy
358
$61.98
PGT
3/19/201
2
Buy
5
$61.67
       Dividends and Proceeds
       Other than the Reporting Persons, no person is known to have the
right to receive or the power to direct the receipt of the
dividends from, or the proceeds from the sale of, the Common
Stock beneficially owned by the Reporting Persons.
    Date Reporting Person Ceased to be Beneficial Owner of More than
5% of the Companys Stock.
       Not applicable.
Item 6. Contracts, Arrangements, Understandings or Relationships with
Respect to Securities of the Issuer.
             PHC and Thomas L. Blair are the sole members of Final Sequel
Newco, LLC, a Delaware limited liability company. PHC and Mr. Blair
each contributed Common Stock of the Issuer in exchange to their
interest in Final Sequel Newco, LLC. Pursuant to Final Sequel
Newco, LLCs operating agreement, the Common Stock of the Issuer may
not be disposed of without the prior written consent of the member
contributing such shares. In addition, the members retain their
right to vote the shares they contributed to Final Sequel Newco,
LLC. As mentioned above in Item 5, PHC recently learned that the
800,000 shares contributed to Final Sequel Newco, LLC had been sold.
Item 7. Material to be Filed as Exhibits.
       Exhibit 1 - Joint Filing Agreement, dated April 6, 2012, among each of
the Reporting Persons
Signatures
After reasonable inquiry and to the best of the Reporting Persons knowledge
and belief, the Reporting Person certifies that the information set forth in
this statement is true, complete and correct.
April 6, 2012
PRINCIPAL FINANCIAL GROUP, INC.
       Joyce N. Hoffman
      Senior Vice President & Corporate Secretary
April 6, 2012
PRINCIPAL FINANCIAL SERVICES, INC.
By:
      Joyce N. Hoffman
      Senior Vice President & Corporate Secretary
April 6, 2012
PRINCIPAL LIFE INSURANCE COMPANY
       Joyce N. Hoffman
      Senior Vice President & Corporate Secretary
April 6, 2012
PRINCIPAL HOLDING COMPANY, LLC
By:
       Joyce N. Hoffman
      Senior Vice President & Corporate Secretary
April 6, 2012
PRINCIPAL GLOBAL INVESTORS, LLC
```

Joyce N. Hoffman

Senior Vice President & Secretary

EXHIBIT 1

JOINT FILING AGREEMENT

In accordance with Rule 13d-1(k) under the Securities Exchange Act of 1934, as amended, each of the parties hereto agrees with the other parties that the statement of Schedule 13D pertaining to certain securities of Catalyst Health Solutions, Inc. to which this agreement is an exhibit is filed by and on behalf of each such party and that any amendment thereto will be filed on behalf of each such party.

Dated: April 6, 2012

PRINCIPAL FINANCIAL GROUP, INC.

By:

Joyce N. Hoffman

Senior Vice President & Corporate

Secretary

PRINCIPAL FINANCIAL SERVICES, INC.

By:

Joyce N. Hoffman

Senior Vice President & Corporate

Secretary

PRINCIPAL LIFE INSURANCE COMPANY

By:

Joyce N. Hoffman

Senior Vice President & Corporate

Secretary

PRINCIPAL HOLDING COMPANY, LLC

By:

Joyce N. Hoffman

Senior Vice President & Corporate

Secretary

PRINCIPAL GLOBAL INVESTORS, LLC

By:

Joyce N. Hoffman

Senior Vice President & Secretary

SCHEDULE A

DIRECTORS AND EXECUTIVE OFFICERS

Principal Financial Group, Inc.

Directors Principal Occupation

Larry D. Zimpleman

Chairman, President and CEO,

Retired

Principal Financial Group, Inc.

Michael T. Dan

Chairman, President and CEO, The

Brinks Company

C. Daniel Gellatt, Jr. Elizabeth E. Tallett

President, NMT Corporation

Principal, Hunter Partners,

LLC

Betsy J. Bernard

Gary E. Costley

Jocelyn Carter-Miller President, TechEd Ventures
Gary E Costley Managing Director, C&G Capital

Management, LLC

Sandra L. Helton Retired

Dennis H. Ferro Retired

Richard L. Keyser Chairman of the Board, W.W.

Grainger, Inc.

Arjun K. Mathrani Finance and Banking Professor at

New York Universitys Stern School of Business, St. Johns University and Cambridge Universitys Judge Business

Luca Maestri

Executive Vice President and Chief

Financial Officer, Xerox Corporation

Executive Officers Principal Occupation

Chairman, President and Chief Larry D. Zimpleman

Executive Officer

Daniel J. Houston President Retirement, Insurance and

Financial Services

James P. McCaughan President Global Asset Management

Karen E. Shaff Executive Vice President and General

Counsel

Gregory B. Elming Senior Vice President and Chief Risk

Officer

Julia M. Lawler Senior Vice President and Chief

Investment Officer

Terrance J. Lillis Senior Vice President and Chief Financial

Officer

Mary A. O'Keefe Senior Vice President and Chief Marketing

Officer

Gary P. Scholten Senior Vice President and Chief

Information Officer

Luis E. Valdes President, International Asset Management

and Accumulation

Principal Financial Services, Inc.

Principal Occupation Directors

> Larry D. Zimpleman Chairman, President and CEO,

Principal Financial Group, Inc

Chairman, President and CEO, The

Brinks Company

C. Daniel Gellatt, Jr. President, NMT Corporation

Elizabeth E. Tallett Principal, Hunter Partners,

LLC

Betsy J. Bernard Retired

Jocelyn Carter-Miller President, TechEd Ventures

Cart F. Cartley Managing Director CSC Can Gary E. Costley Managing Director, C&G Capital

Management, LLC

Retired

Sandra L. Helton

Ponnis H. Ferro Retired Chairman of the Board, W.W.

Grainger, Inc.

Arjun K. Mathrani Finance and Banking Professor at

New York Universitys Stern School of Business, St. Johns University and Cambridge Universitys Judge Business

School

Luca Maestri Executive Vice President and Chief

Financial Officer, Xerox Corporation

Executive Officers Principal Occupation

Larry D. Zimpleman Chairman, President and Chief

Executive Officer

Vice President and Treasurer Theresa A. Button Vice President and Treasu James P. McCaughan President Global Asset Management

Joyce N. Hoffman Senior Vice President and Corporate

Secretary

Principal Life Insurance Company Directors Principal Occupation

Larry D. Zimpleman Chairman, President and CEO, Principal Financial Group, Inc.

Michael T. Dan Chairman, President and CEO, The

Brinks Company

C. Daniel Gellatt, Jr. President, NMT Corporation

Elizabeth E. Tallett Principal, Hunter Partners,

LLC

Betsy J. Bernard Retired

Jocelyn Carter-Miller President, TechEd Ventures
Gary E. Costley Managing Director, C&G Capital

Management, LLC

Sandra L. Helton
Dennis H. Ferro Retired
Richard L. Keyser Retired

Chairman of the Board, W.W.

Grainger, Inc.

Arjun K. Mathrani Finance and Banking Professor at

New York Universitys Stern School of Business, St. Johns University and Cambridge Universitys Judge Business

Executive Vice President and Chief Financial Officer, Xerox Corporation

Executive Officers

Executive Officers Principal Occupation

Larry D. Zimpleman President and Chief Executive

Officer

James P. McCaughan

Joyce N. Hoffman

Vice President and Treasur

President Global Asset Management

Senior With The President and Treasur

Senior With The President and Treasur

Senior With The President and Treasur

President Global Asset Management Vice President and Treasurer

Senior Vice President and Corporate

Secretary

Principal Holding Company, LLC

Directors Principal Occupation

Terrance J. Lillis Senior Vice President and Chief Financial

Officer of PFG

Daniel J. Houston President Retirement, Insurance and

Financial Services of PFG

Julia M. Lawler Senior Vice President and Chief

Investment Officer of PFG

President Global Asset Management James P. McCaughan

Karen E. Shaff Executive Vice President and

General Counsel of PFG

Larry D. Zimpleman Chairman, President and CEO of PFG

Executive Officers Principal Occupation

President and Chief Executive Larry D. Zimpleman

Officer

James P. McCaughan President Global Asset Management
Theresa A. Button Vice President and Treasurer
Joyce N. Hoffman Senior Vice President and Corporate Vice President and Treasurer

Principal Global Investors, LLC

Directors Principal Occupation

David M. Blake Executive Director
Patrick G. Halter Executive Director
Jill M. Hittner Chief Financial Officer
James P. McCaughan Chief Executive Officer
Barbara A. McKenzie Chief Operations Officer
Randall C. Mundt Executive Director
Karen E. Shaff Executive Vice President and

General Counsel

Larry D. Zimpleman Chairman, President and Chief Executive

Officer of PFG

Executive Officers Principal Occupation

James P. McCaughan Chief Executive Officer Theresa A. Button

Vice President and Ireasurer

M Hoffman

Senior Vice President and Secretary Vice President and Treasurer

Joyce N. Hoffman Joyce N. Hoffman Senior Vice Presi Barbara A. McKenzie Chief Operations Officer