

STORAGENETWORKS INC
Form 10-Q
November 13, 2002
Table of Contents

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934

For the Quarterly Period ended September 30, 2002.

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES
EXCHANGE ACT OF 1934.

Commission file number: 0-30905

STORAGENETWORKS, INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of
Incorporation or organization)

04-3436145
(I.R.S. Employer
Identification Number)

225 Wyman Street
Waltham, MA 02451
(781) 622-6700

(Address, Including Zip Code, and Telephone Number, Including Area Code,
of Registrant's Principal Executive Offices)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

The number of shares outstanding of the registrant's Common Stock as of November 7, 2002: 98,954,267 shares.

Table of Contents

STORAGENETWORKS, INC.
FORM 10-Q
For the Quarterly Period Ended September 30, 2002

TABLE OF CONTENTS

		Page
PART 1. Financial Information		
Item 1.	<u>Condensed Consolidated Financial Statements</u>	1
	<u>Condensed Consolidated Balance Sheets as of December 31, 2001 and September 30, 2002</u>	1
	<u>Condensed Consolidated Statements of Operations for the three and nine months ended September 30, 2001 and 2002</u>	2
	<u>Condensed Consolidated Statements of Cash Flows for the nine months ended September 30, 2001 and 2002</u>	3
	<u>Notes to Condensed Consolidated Financial Statements</u>	4
Item 2.	<u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	8
Item 3.	<u>Quantitative and Qualitative Disclosures about Market Risk</u>	18
Item 4.	<u>Controls and Procedures</u>	18
PART II. Other Information		
Item 1.	<u>Legal Proceedings</u>	19
Item 2.	<u>Changes in Securities and Use of Proceeds</u>	19
Item 6.	<u>Exhibits and Reports on Form 8-K</u>	20
	<u>Signatures and Certifications</u>	21-23

Table of Contents**PART I FINANCIAL INFORMATION****Item 1. Condensed Consolidated Financial Statements****STORAGENETWORKS, INC.****CONDENSED CONSOLIDATED BALANCE SHEETS**
(in thousands)

	December 31, 2001	September 30, 2002
	(Note 1)	(Unaudited)
ASSETS		
CURRENT ASSETS:		
Cash and cash equivalents	\$ 185,834	\$ 58,798
Short-term investments	42,978	94,513
Accounts receivable, net	13,735	7,669
Prepaid expenses and other current assets	9,407	7,289
	<u>251,954</u>	<u>168,269</u>
Total current assets	251,954	168,269
Property and equipment, net	67,074	45,751
Non-current investments	29,937	49,267
Restricted cash equivalents	30,158	24,683
Other assets	5,618	2,057
	<u>384,741</u>	<u>290,027</u>
Total assets	\$ 384,741	\$ 290,027
LIABILITIES AND STOCKHOLDERS EQUITY		
CURRENT LIABILITIES:		
Accounts payable	\$ 3,821	\$ 2,266
Accrued expenses	50,259	31,886
Deferred revenue	5,868	7,857
Capital lease obligations	44,063	27,610
	<u>104,011</u>	<u>69,619</u>
Total current liabilities	104,011	69,619
Capital lease obligations, less current portion	60,512	13,093
STOCKHOLDERS EQUITY:		
Common stock	978	988
Treasury stock	(200)	(200)
Additional paid-in capital	597,938	596,923
Deferred stock compensation	(4,638)	(1,013)
Accumulated other comprehensive income	428	876
Accumulated deficit	(374,288)	(390,259)
	<u>220,218</u>	<u>207,315</u>
Total stockholders equity	220,218	207,315
	<u>384,741</u>	<u>290,027</u>
Total liabilities and stockholders equity	\$ 384,741	\$ 290,027

See notes to condensed consolidated financial statements.

Table of Contents**STORAGENETWORKS, INC.****CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS****(Unaudited)****(in thousands, except per share data)**

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2001	2002	2001	2002
REVENUES:				
Managed storage services revenues	\$ 29,788	\$ 21,403	\$ 82,655	\$ 74,460
User license fees				328
Professional services revenues	1,752	632	9,392	2,623
Total revenues	31,540	22,035	92,047	77,411
COSTS AND EXPENSES:				
Cost of managed storage services revenues, excluding deferred stock compensation amortization amounts	29,482	13,697	91,781	48,819
Cost of professional services revenues, excluding deferred stock compensation amortization amounts	1,034	734	6,015	1,970
Sales and marketing, excluding deferred compensation amortization amounts	12,004	3,963	48,797	14,710
General and administrative, excluding deferred compensation amortization amounts	7,691	4,000	18,951	11,643
Research and development, excluding deferred compensation amortization amounts	6,309	3,654	17,189	11,952
Amortization of deferred stock compensation*	870	223	3,218	1,049
Total costs and expenses	57,390	26,271	185,951	90,143
Loss from operations	(25,850)	(4,236)	(93,904)	(12,732)
Interest income	3,191	1,351	12,944	4,660
Interest expense	(4,081)	(2,154)	(10,845)	(7,899)
Other expense	(256)		(256)	
Net loss	\$ (26,996)	\$ (5,039)	\$ (92,061)	\$ (15,971)
Net loss per share basic and diluted	\$ (0.28)	\$ (0.05)	\$ (0.95)	\$ (0.16)
Weighted average common shares outstanding	96,723	98,663	96,421	98,410
*Amortization of deferred stock compensation consists of the following:				
Cost of managed storage services revenues	\$ 100	\$ 35	\$ 422	149
Cost of professional services revenues	48	12	159	91
Sales and marketing	158	76	945	404
General and administrative	99	95	301	283
Research and development	465	5	1,391	122
	\$ 870	\$ 223	\$ 3,218	1,049

See notes to condensed consolidated financial statements.

Table of Contents**STORAGENETWORKS, INC.****CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**
(Unaudited)
(in thousands)

	Nine Months Ended September 30,	
	2001	2002
Net cash (used in) provided by operating activities	\$ (48,177)	\$ 4,653
INVESTING ACTIVITIES:		
Purchases of property and equipment	(18,940)	(4,353)
Purchases of short term and non-current investments	(188,250)	(177,524)
Proceeds from maturities of short term investments	195,938	106,658
(Purchases of) proceeds from maturities of restricted cash equivalents	(648)	5,475
Purchases of long term investments	(2,000)	
Net cash used in investing activities	(13,900)	(69,744)
FINANCING ACTIVITIES:		
Proceeds from exercise of stock options	1,414	1,581
Acquisition of treasury stock	(200)	
Offering costs	(659)	
Payments of capital lease obligations	(28,671)	(63,954)
Net cash used in financing activities	(28,116)	(62,373)
Net decrease in cash and cash equivalents	(90,193)	(127,464)
Effect of exchange rate changes on cash	842	428
Cash and cash equivalents at beginning of period	304,861	185,834
Cash and cash equivalents at end of period	\$ 215,510	\$ 58,798

See notes to condensed consolidated financial statements.

Table of Contents

STORAGENETWORKS, INC.

**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS
(Unaudited)**

1. Basis of Presentation

The accompanying unaudited condensed consolidated financial statements of StorageNetworks, Inc. (the Company) have been prepared in accordance with generally accepted accounting principles for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by generally accepted accounting principles for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring adjustments) considered necessary for a fair presentation have been included. Operating results for the three and nine months ended September 30, 2002 are not necessarily indicative of the results that may be expected for the year ending December 31, 2002.

The balance sheet at December 31, 2001 has been derived from the audited financial statements at that date but does not include all of the information and footnotes required by generally accepted accounting principles for complete financial statements.

These condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and footnotes thereto for the year ended December 31, 2001 included in the Company's annual report on Form 10-K filed with the Securities and Exchange Commission on March 26, 2002.

2. Revenue Recognition

The Company derives revenue from primarily two sources: user fee software licenses and services. User fee software license revenue consists of revenue derived from perpetual licenses for the Company's STORos StorageManager product. Service revenue includes revenue derived from software transactions under contracts for software maintenance and technical support, consulting and training. Service revenues also includes revenues derived from fees from customer use of the Company's managed storage services and revenues derived from professional services.

The Company's managed storage services include PACS storage services, STORbackup storage services, STORmanage storage services, and STORfusion storage services. Revenues for managed storage services and professional services are recognized in accordance with the guidance of Staff Accounting Bulletin No. 101, Revenue Recognition in Financial Statements, when all of the following conditions are met: persuasive evidence of an agreement exists, delivery has occurred or services have been rendered, the sales price is fixed or determinable and collection is reasonably assured.

Revenues from the Company's PACS, STORbackup and STORmanage storage services primarily include monthly service fees charged on a per usage basis and are recognized as the managed storage services are provided.

STORfusion services include fees for launch and enablement services and monthly service fees. Revenues from launch and enablement services are recognized ratably over the period the services are provided. Monthly service fees are charged on a per usage basis and are recognized as the managed storage services are provided.

The Company recognizes revenue from software transactions by applying the provisions of Statement of Position (SOP) 97-2, Software Revenue Recognition (as amended by SOP 98-4 and SOP 98-9) and related interpretations.

The Company allocates revenue on software arrangements involving multiple elements to each element based on the relative fair values of the elements. The determination of fair value of each element in multiple element arrangements is based on the price charged when the same element is sold separately.

A typical software arrangement includes software licenses, maintenance, consulting and training.

Maintenance includes updates (unspecified product upgrades and enhancements) on a when-and-if available basis, telephone support, and bug fixes or patches. Consulting consists primarily of product installation, which does not involve customization of the software. Consulting fees are based on the level of effort required to perform the

Table of Contents**STORAGENETWORKS, INC.****NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)**

installation. Training consists of courses taught by the Company's instructors at the customer's site. Training fees are based on a per course fixed-price basis.

The Company has analyzed all of the elements included in its multiple-element arrangements and determined that it has vendor-specific, objective evidence of fair value to allocate revenue to the maintenance, consulting and training. Accordingly, assuming all other revenue recognition criteria are met, revenue from perpetual licenses is recognized upon delivery of the software using the residual method in accordance with SOP 98-9. Revenue from maintenance is recognized ratably over the maintenance term. Revenue for consulting and training is recognized as the services are performed.

Revenues from professional service engagements are recognized as the services are provided. Revenues on fixed-price contracts are recognized using the percentage of completion method of accounting and are adjusted monthly for the cumulative impact of any revision in estimates. The Company determines the percentage of completion of its contracts by comparing costs incurred to date to total estimated costs. Contract costs include all direct labor and expenses to the contract performance.

3. Property and Equipment

Property and equipment consist of the following (in thousands):

	December 31, 2001	September 30, 2002
Managed storage services and lab equipment	\$ 60,011	\$ 59,241
Furniture, fixtures, computer and other equipment	9,778	7,128
Leasehold improvements	9,845	9,874
	<u>79,634</u>	<u>76,243</u>
Less accumulated depreciation and amortization	(12,560)	(30,492)
	<u>\$ 67,074</u>	<u>\$ 45,751</u>

4. Impairment Charge and Other Related Costs

In 2001, the Company recorded an asset impairment charge of \$79.0 million and other one-time charges of \$35.4 million.

At September 30, 2002, the Company had \$12.4 million remaining in accrued expenses relating to these charges, consisting of the following (in thousands):

	December 31, 2001	Activity	September 30, 2002
Fiber related obligations	\$ 9,048	\$ (653)	\$ 8,395
Future commitments for office and S-POP floor space	6,581	(2,936)	3,645
Future commitments for assets related to fully managed primary storage services	3,030	(2,745)	285
Employee termination costs and other charges	244	(150)	94
	<u>\$ 18,903</u>	<u>\$ (6,484)</u>	<u>\$ 12,419</u>

Table of Contents

STORAGENETWORKS, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

5. Segment Information

The Company considers its software licensing, managed storage services and its professional services as reportable segments under the aggregation criteria of Statement of Financial Accounting Standards No. 131 Segment Information. The revenues and related cost of revenues for each reportable segment are reported separately in the accompanying consolidated statements of operations.

The percentage of managed storage services revenues derived from international operations totaled 5% and 4% for the three months ended September 30, 2001 and 2002 and 4% and 3% for the nine months ended September 30, 2001 and 2002, respectively. The percentage of professional services revenues derived from international operations totaled 6% and 26% for the three months ended September 30, 2001 and 2002 and 15% and 20% for the nine months ended September 30, 2001 and 2002, respectively. All of our software license revenue has been derived from domestic customers.

Total assets for the Company's managed storage services were \$79.7 million and \$40.8 million at December 31, 2001 and September 30, 2002, respectively. Total assets for the Company's professional services were \$1.2 million and \$559,000 at December 31, 2001 and September 30, 2002, respectively.

6. Comprehensive Loss

Total comprehensive loss was not materially different from net loss for the three and nine months ended September 30, 2001 and 2002.

7. Commitments and Contingencies

Litigation

In July, 2001 the Company initiated an action against Metromedia Fiber Network (MFN) in Middlesex (Massachusetts) Superior Court. This action seeks compensatory, punitive and declaratory relief, alleging, among other things, misrepresentation, fraudulent inducement and breach of contract due to MFN's failure to possess or to deliver fiber optic capacity in accordance with representations made by MFN and as specified under the Company's Fiber Optic Network Leased Fiber Agreement (the Fiber Agreement) with MFN. MFN also commenced litigation against the Company in New York state court, claiming the Company had breached the Fiber Agreement. The New York case was dismissed due to the pendency of the Massachusetts case. While the outcome of this matter is not currently determinable, the Company believes that the result will not have a material adverse effect on the results of its operations or its financial position, although the Company can make no assurances in this regard. This matter is currently stayed due to MFN's pending bankruptcy proceeding.

In August 2001, a purported class action lawsuit was filed in the United States District Court for the Southern District of New York against the Company and several of its officers as well as against the underwriters of the Company's initial public offering of common stock in June 2000. The complaint, which seeks unspecified damages, was filed allegedly on behalf of persons who purchased the Company's common stock between June 30, 2000 and December 6, 2000. The complaint alleges violations of the Securities Act of 1933 and the Securities Exchange Act of 1934, each as amended, primarily based on allegations that the Company, the underwriters and the other named defendants made material false and misleading statements concerning fees paid by purchasers of the Company's common stock to the underwriters in the prospectus that was part of the registration statement on Form S-1 that was filed in connection with the Company's initial public offering. The allegations in the complaint are generally related to the alleged receipt of excessive and undisclosed commissions by the underwriters and alleged prohibited after-market transactions by the underwriters. The complaint alleges that the underwriters obtained excessive commissions and inflated transactions fees from their customers, and allegedly entered into agreements with their customers pursuant to which the customers, in return for being allocated shares in the initial public offering, agreed to purchase additional shares on the open market at specified

Table of Contents

STORAGENETWORKS, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS (Continued)

increased prices. In April 2002, the complaint was amended to add allegations, substantially similar to those described above, concerning the Company's secondary public offering of stock. In October, 2002, the individual defendants were dismissed without prejudice from this lawsuit pursuant to tolling agreements entered into with the plaintiffs. Although the Company believes that these claims are without merit and intends to defend itself vigorously against such claims, it is not presently able to reasonably estimate potential losses, if any, related to this matter.

In addition, the Company is subject to various claims and proceedings in the ordinary course of business. Based on information currently available, the Company believes that none of such current claims or proceedings, individually or in the aggregate, will materially harm its financial condition or results of operations, although the Company can make no assurances in this regard.

Table of Contents

Item 2. *Management's Discussion and Analysis of Financial Condition and Results of Operations*

Our management's discussion and analysis of financial condition and results of operations contains forward-looking statements and is subject to important factors that could cause StorageNetworks, Inc.'s (we, our or StorageNetworks) future results to differ materially from those indicated by such forward-looking statements. These factors include, without limitation, those set forth below under the caption "Certain Factors That May Affect Future Operating Results".

Overview

We are a provider of data storage resource management solutions. Our solutions are designed to help customers manage their data storage environments through our software and our best practices methodologies. We offer:

Storage management software, consisting of our STORos platform and our STORos StorageManager software applications, which became generally available in the second quarter of 2002,

Best practices methodologies around assessments and enterprise storage utility enablement through our STORconsulting professional services, and

Managed storage services, consisting of our fully-managed PACS and STORbackup services and our software-based STORmanage and STORfusion services.

Except for the second quarter of 2002, we have derived all of our revenues from our managed storage services and our professional services. We began offering our software-based managed storage services in May 2001, and in late 2001, we identified an opportunity to license our software to customers as a stand-alone product. As a result, we shifted our focus to the development and commercialization of our software. Therefore, we scaled back the sales and marketing activities for our managed storage service offerings and focused on developing and enhancing our software and services for enterprise customers and service providers.

In the second quarter of 2002, we commercialized our STORos software as a stand-alone software platform. From this platform, we have made available for sale StorageManager and StorageManager for Backup, our enterprise storage resource management software applications. This software, combined with our professional service capabilities, will enable customers to use our solutions in managing their own storage infrastructures more efficiently and effectively.

Since our inception, we have incurred significant losses and negative operating cash flows, including a net loss of \$16.0 million during the nine months ended September 30, 2002. As of September 30, 2002, we had an accumulated deficit of \$390.3 million. We have not achieved profitability on a quarterly or an annual basis. We believe that we will continue to incur losses on a quarterly and annual basis for the foreseeable future. The revenue and income potential of our business in general, and of our stand-alone software products in particular, is unproven, and our limited operating history makes an evaluation of our company difficult. In light of the evolving nature of our business, products, services and customer base, we believe that you should not rely on the period-to-period comparison of our operating results to predict our future performance. You must consider our prospects in light of the risks, expenses and difficulties encountered by new companies in rapidly evolving industries. We may not be successful in addressing these risks and difficulties.

Critical Accounting Estimates and Judgments

The discussion and analysis of our financial condition and results of operations is based on our condensed consolidated financial statements, which have been prepared in accordance with United States generally accepted accounting principles. The preparation of these financial statements requires us to make estimates and judgments that affect the reported assets and liabilities, revenues and expenses, and other financial information. Actual results may differ significantly from these estimates under different assumptions and conditions.

In December 2001, the SEC requested that all registrants discuss their critical accounting policies in management's discussion and analysis of financial condition and results of operations. The SEC has indicated that critical accounting estimates and judgments are those which are both important to the portrayal of the company's

Table of Contents

financial condition and results and require management's most difficult, subjective or complex judgments, often as a result of the need to make estimates about the effect of matters that are inherently uncertain.

While our significant accounting policies are more fully described in Note 2 of our annual report on Form 10-K for the year ended December 31, 2001, not all of these significant accounting policies require management to make difficult, complex or subjective judgments or estimates. We believe the following accounting policies to be critical:

Our accounting policies relating to impairment of long-lived assets, allowance for doubtful accounts and provision for income taxes, as described under the caption "Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Policies" in our Form 10-K for the year ended December 31, 2001; and

Our accounting policy relating to revenue recognition, as described under the caption "Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations - Critical Accounting Estimates and Judgments" in our quarterly report on Form 10-Q for the quarter ended June 30, 2002.

Results of Operations

Three and nine months ended September 30, 2002 and 2001

Revenues

Total revenues for the three months and nine months ended September 30, 2002 were \$22.0 million and \$77.4 million, compared to \$31.5 million and \$92.0 million in the same periods in 2001.

Revenues from managed storage services for the three and nine months ended September 30, 2002 were \$21.4 million and \$74.5 million, compared to \$29.8 million and \$82.7 million in the same periods in 2001. The decrease in managed storage services revenues resulted from fewer customers and contracts generating revenue in the 2002 periods as a result of our decreased focus on selling and marketing such services, customer turnover, and an overall decrease in demand. Approximately 7% of our total consolidated revenues earned in the quarter ended September 30, 2002 were recognized from fees paid for non-recurring customer contract renegotiations, compared to 13% in the same period in 2001.

Revenues from professional services were \$632,000 and \$2.6 million for the three and nine months ended September 30, 2002, compared to \$1.8 million and \$9.4 million in the same periods in 2001. The decreases in professional services revenues resulted from decreases in the number of professional services engagements in the 2002 periods. In the 2001 periods, we performed subcontracted professional service engagements and direct consulting engagements. In the 2002 periods, we performed fewer direct engagements and no sub-contracted engagements compared to the 2001 periods.

We did not recognize any revenues from user license fees during the three months ended September 30, 2002. Revenues from user license fees were \$328,000 during the nine months ended September 30, 2002.

Cost of Revenues

Cost of managed storage services revenues in the three and nine months ended September 30, 2002 were \$13.7 million and \$48.8 million, compared to \$29.5 million and \$91.8 million in the same periods in 2001. The decreases resulted primarily from lower depreciation and maintenance expense related to equipment used to deliver our services. Our cost basis for the infrastructure used in the delivery of our services was lower in the 2002 periods as a result of an asset impairment charge recognized in the fourth quarter of 2001. As a result, depreciation expense was lower in the 2002 periods. Our equipment maintenance expense was lower in the 2002 periods because we had fewer assets in production. In addition, in the 2002 periods we had fewer personnel inside our Storage Point of Presence, or S-POP, data centers delivering our services because we further utilized our software to centrally manage our customer's data.

Table of Contents

Finally, we incurred lower floor space costs in the 2002 periods because we had fewer S-POP data centers located inside hosting service providers and we generated an increasing percentage of our managed storage services revenues from on-site enterprise services.

Cost of professional services revenues in the three and nine months ended September 30, 2002 were \$734,000 and \$2.0 million, compared to \$1.0 million and \$6.0 million in the same periods in 2001. The decreases were caused by a reduction in the number of professional services personnel in the 2002 periods as a result of fewer professional services engagements.

Sales and Marketing

Sales and marketing expenses in the three and nine months ended September 30, 2002 were \$4.0 million and \$14.7 million, compared to \$12.0 million and \$48.8 million in the same periods in 2001. The decreases were caused primarily by reductions in the number of sales and marketing personnel, and the related salaries, benefits and commissions paid to those personnel, in the three and nine months ended September 30, 2002. In addition, lower fees paid to third parties, such as hosting service providers, who resell or market our services to customers, were incurred in the 2002 periods because more of our revenues were derived from services within a customer's own on-site data center. Finally, there was less promotional activity in the 2002 periods.

General and Administrative

General and administrative expenses in the three and nine months ended September 30, 2002 were \$4.0 million and \$11.6 million, compared to \$7.7 million and \$19.0 million in the same periods in 2001. The decreases were caused by reductions in the number of general and administrative personnel, as well as a decrease in professional and legal fees in the three and nine months ended September 30, 2002. The decrease in the nine months ended September 30, 2002 compared to the 2001 period was also the result of fewer field offices and our recovery of \$1.5 million of bad debt expense in the first quarter of 2002 which represented an estimate of uncollectible accounts receivable recorded during the third quarter of 2001 as a result of the Chapter 11 filing by Exodus Communications.

Research and Development

Research and development expenses in the three and nine months ended September 30, 2002 were \$3.7 million and \$12.0 million, compared to \$6.3 million and \$17.2 million in the same periods in 2001. The decrease in the 2002 periods resulted primarily from the reduction in the number of research and development personnel and the related salaries and travel expenses incurred by those personnel as well as significantly reduced amounts spent on third party consultants and recruiters in the 2002 periods.

Amortization of Deferred Stock Compensation

Amortization of deferred stock compensation in the three and nine months ended September 30, 2002 was \$223,000 and \$1.0 million, compared to \$870,000 and \$3.2 million in the same periods in 2001. The decrease in the 2002 periods resulted from the termination of certain compensatory stock options as a result of employee terminations before such options vested.

Interest Income

Interest income in the three and nine months ended September 30, 2002 was \$1.4 million and \$4.7 million, compared to \$3.2 million and \$12.9 million in the same periods in 2001. The decreases were caused by lower average cash and investment balances and lower average interest rates during the 2002 periods.

Interest Expense

Interest expense in the three and nine months ended September 30, 2002 was \$2.2 million and \$7.9 million, compared to \$4.1 million and \$10.8 million in the same periods in 2001. The decreases resulted from the termination of certain capital lease obligations, under which interest expense is incurred, in the 2002 periods.

Table of Contents

Liquidity and Capital Resources

At September 30, 2002, we had cash and cash equivalents, including temporarily restricted cash equivalents, of \$83.5 million, short-term and non-current investments of \$143.8 million, and working capital of \$98.7 million.

Net cash provided by operating activities totaled \$4.7 million in the nine months ended September 30, 2002, and net cash used in operating activities was \$48.2 million in the same period in 2001. Our use of cash in the 2001 period was primarily attributable to the operating loss generated by our business offset by non-cash charges such as depreciation and amortization and increases in accounts payable and accrued expenses. Our net cash provided by operating activities in the 2002 period was primarily attributable to a lower operating loss due to a reduction in total overall costs. Approximately \$22.1 million of our net loss in the 2002 period was attributable to non-cash items such as depreciation and amortization. In addition, in the quarter ended June 30, 2002 we received a prepayment of one year's managed storage services of \$9.8 million from one of our customers. Ordinarily, customers pay for their services on a monthly basis. At September 30, 2002, \$5.5 million remains in deferred revenue for this customer.

Net cash used in investing activities totaled \$69.7 million in the nine months ended September 30, 2002, and \$13.9 million in the same period in 2001. Our cash used in investing activities in the 2001 and 2002 periods resulted primarily from the purchase of short-term and non-current investments, partially offset by maturities of such investments. Cash used in the 2001 period was also attributable to the procurement of capital equipment to be used in our S-POP data centers for our managed storage service offerings. Due to the shift in our focus to the development and commercialization of our software, we had fewer new managed service engagements and purchased less capital in the 2002 period.

Net cash used in financing activities totaled \$62.4 million in the nine months ended September 30, 2002, and \$28.1 million in the same period in 2001. The cash used in financing activities in the 2001 and 2002 periods primarily reflects the payments of capital lease obligations. We used more cash in the 2002 period because we terminated \$41.5 million of certain capital lease obligations before the end of their terms in order to reduce the future interest incurred on such obligations. We also terminated these capital lease obligations because the shift in our focus towards our software products and away from our managed services has reduced our need for data center infrastructure and equipment.

We believe, based on our current operating plan, plus interest income and anticipated revenues, that our current cash and short-term investment position and available financing arrangements will be sufficient to meet our anticipated cash needs for working capital and capital expenditures for at least the next twelve months. However, we may need to raise additional funds to develop new products or services or acquire complementary businesses or technologies or if we choose to more rapidly expand our business. In the event that additional financing is required, we may not be able to raise it on terms acceptable to us, if at all.

Certain Factors that May Affect Future Operating Results

This Quarterly Report on Form 10-Q contains forward-looking statements within the meaning of the federal securities laws. For this purpose, any statement that is not a statement of historical fact should be considered a forward-looking statement. We often use words such as anticipate, expect, intend, may, should, will, and would or similar words to help identify forward-looking statements. You should read statements that contain these words carefully because they discuss our future expectations and contain projections of our future results of operations or of our financial position or other forward-looking information that involve substantial risks and uncertainties.

We believe that it is important to communicate our future expectations to our stockholders. However, there may be events in the future that we are not able to accurately predict or control. There are a number of important factors that could cause our actual results to differ materially from those indicated or implied by forward-looking statements. The factors described below, as well as any cautionary language elsewhere in this Form 10-Q, provide examples of risks, uncertainties and events that may cause our actual results to differ materially from the expectations indicated by forward-looking statements. We disclaim any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise.

Table of Contents

We may not successfully produce and sell our enterprise storage resource management software

Historically, our managed storage services have generated the majority of our revenues, including 96% of our revenues through the nine months ended September 30, 2002. In January, 2002, we announced our intention to transition our business to focus on providing storage management software and services that meet the needs of large enterprise organizations and service providers. In July, 2002, we announced the general availability of our STORos v5.0 platform and STORos StorageManager v5.0 software, our first commercially available software products, and in October, 2002, we announced the availability of our STORos StorageManager v5.2 and our STORos StorageManager for Backup software products. To date, however, we have experienced very limited sales of these software products. We did not derive any revenue in the third quarter of 2002 from software licenses.

To be successful, this transition will require the successful, continued development of new products and new versions of our software products. These products and versions may not be available on schedule, or at all, and may not be accepted by customers. This transition will also require changes in many aspects of our operations, including a modification of the function of our engineering department, our revenue forecasting, our profitability metrics, how we contract with our customers, how we provide support to our customers, how we market and sell our products and services, how we train our sales force, how we utilize third party sales channels, and how we compensate our sales force. If this transition is not successful, our business, operating results and financial condition will be materially and adversely affected.

Our managed services revenues will decline as we de-emphasize our managed services business, if managed services contracts are not renewed, or if the rates we charge for products or services are reduced

As we turn our focus to the production and sale of our software products, we have de-emphasized our sales and related efforts in connection with our managed services business. This shift in focus may result in the loss of managed storage services customers and reduce the future revenues we will receive from the managed services business. We may also elect not to renew certain managed service contracts if we believe those contracts not to be profitable. In addition, we anticipate that certain of our managed service customers will convert to software-based offerings, at lower average selling prices. We may also decide to lower the fees we charge for our services and products. In these cases, our revenues will be reduced and our business and financial results may suffer. As the data storage hardware, software and services market continues to experience increased competition and price pressure, we will continue to experience pressure to decrease the fees for our products and services, which could adversely affect our revenues and our gross margin.

It is difficult to evaluate our business and prospects

Due to the changing nature of our business, our limited operating history and the emerging nature of our markets, products and services, it is difficult to evaluate our business and prospects. We commenced operations in October, 1998. We began offering our managed data storage services in May, 1999 and derived 12% of our revenues in 1999, 64% of our revenues in 2000, 92% of our revenues in 2001 and 96% of our revenues through the first nine months of 2002 from these services. None of our revenues in 2001 or in the first quarter or third quarter of 2002, and only a limited amount of our revenues in the second quarter of 2002, were derived from the direct licensing of software products. The enterprise storage resource management software and services markets are relatively new, highly competitive, and may not continue to grow or be sustainable. Potential customers may choose to purchase enterprise storage management software and services from a competitor or may choose to develop the software or services themselves. It is possible that our software and services may never achieve significant market acceptance. If these markets do not mature, or develop more slowly than we expect, our business, results of operations and financial condition will be seriously harmed.

We have incurred losses in each quarter since our inception. We experienced net losses of \$23.9 million in 1999, \$124.9 million in 2000, \$225.0 million in 2001 and \$16.0 million in the first nine months of 2002. As of September 30, 2002, we had an accumulated deficit of \$390.3 million. We cannot be certain that our revenues will grow or that we will generate sufficient revenues to achieve profitability. We believe that we will continue to incur losses on a quarterly and annual basis for the foreseeable future. We will need to generate higher revenues in order to achieve and maintain profitability. If our revenues do not grow or grow more slowly, or if our operating or capital expenses increase more than we expect or cannot be further reduced in the event of lower revenues, our business will be materially and adversely affected.

Table of Contents

Our stock price has been volatile and could result in substantial losses for investors

The market for technology stocks has been extremely volatile. The following factors could cause the market price of our common stock in the public market to fluctuate significantly:

the addition or departure of key personnel;

variations in our quarterly operating results;

announcements by us or our competitors of the gain or loss of significant contracts, new products or service offerings or enhancements, mergers, acquisitions, joint ventures or capital commitments;

changes in earnings estimates by analysts;

our inability to realize forecasted results of operations for a particular period;

our sales of common stock or other securities in the future;

changes in market valuations of technology companies; and

fluctuations in stock market prices and volumes.

Our market is highly competitive, and our competition includes established storage hardware and software vendors and service providers against whom we may not be able to compete successfully

The market in which we operate is highly competitive and is marked by rapid and substantial technological change, the emergence of new competitive companies, products and services, changing customer needs and evolving technical standards. To remain competitive, we must develop new products and services and continue to enhance our existing products and services. We may be unsuccessful in our attempts to forecast customer preferences or customer demand accurately, or develop new products or services or new releases or versions that meet the needs of customers. In addition, the introduction of new products and services, or new versions of existing products, may not meet with customer acceptance or may be delayed. We currently face competition from hardware and software vendors whose products compete with our software products and who also provide consulting and related services that compete with our services. Many of these vendors have longer operating histories, greater name recognition and substantially greater financial, technical and marketing resources than we have. Many of these vendors also have more extensive customer bases, broader customer relationships and broader industry alliances than us, including relationships with many of our current and potential customers. We also may face competition from new entrants to the data storage management market.

Increased competition from any of these sources could result in a loss of existing customers and an inability to increase market share. Our current and future competitors could introduce products and services with superior features and functionality, and could bundle their services and software with other products in order to compete. Additionally, price competition, particularly from competitors with greater resources, could require us to reduce the prices for our software and services. Any of these results could seriously harm our business and financial condition.

We might experience significant defects in our software products

In the past, we have utilized our software to manage the delivery of our services to our customers. However, we have only recently sold our software to customers as independent products, and we may not be successful in developing new versions of these products or other new products. Software products frequently contain errors or failures, especially when first introduced or when new versions are released. We might experience significant errors or failures in our products, or they might not work with other hardware or software as expected, which could delay the development or release of new products or new versions of products, or which could adversely affect market acceptance of our products.

Our products can be used to manage data critical to organizations. If we were to experience significant delays in the release of new products or new versions of products, or if customers were dissatisfied with product functionality or performance, we could lose revenue or be subject to liability for service or warranty costs and claims. Our insurance

Table of Contents

may not, or may not be sufficient to, cover us against liability claims or may not continue to be available to us. Liability claims could also require us to spend significant time and money in litigation. As a result, any of these claims, whether or not successful, could seriously damage our reputation and harm our business, operating results and financial condition.

We rely on enterprise transactions

We market our products and services to large enterprise customers. However, we may not successfully be able to market and sell our software or services to such customers. Such failure could seriously harm our business, operating results and financial condition. Our operating results are sensitive to the timing of such orders. Such orders are difficult to manage and predict, because:

The sales cycle is typically lengthy, generally lasting three to twelve months, and varies substantially from transaction to transaction;

Enterprise license transactions often include multiple elements such as product licenses, maintenance, consulting, services and support;

Recognition of revenue from enterprise license transactions may vary from transaction to transaction;

Enterprise license transactions typically involve significant technical evaluation and commitment of resources; and

Customers' internal procedures frequently cause delays in orders. Such internal procedures include approval of capital expenditures, implementation of new technologies within their networks, and testing of new technologies that affect key operations.

Many of the large organizations that we target as customers have lowered their rate of spending on information technology, including data storage management products and services, as a result of unfavorable economic and market conditions. If economic and market conditions do not improve, our business, results of operations or financial condition could be materially adversely affected. In addition, due to the large size of enterprise transactions, if orders forecasted for a specific transaction for a particular quarter are not realized in that quarter, our operating results for that quarter may be seriously harmed.

Certain software is licensed from third parties

Some of our products contain software licensed from third parties. Some of these licenses may not be available to us in the future or on terms that are acceptable or allow our products to remain competitive. Our inability to use any of this third-party software could result in shipment delays, delays in the development of future products or enhancements of existing products, or other disruptions in our business, which could materially and adversely affect our business, financial condition and operating results.

We may rely on indirect sales channels

As we develop and market our software products, we may rely on distributors, systems integrators, other software makers, and hardware vendors for the marketing and distribution of our products. Agreements with such resellers may not be exclusive and may be terminable by either party without cause. These resellers might also market products that are competitive with ours. The development of business relationships with resellers will require a significant amount of resources. Any failure of these reseller arrangements, or any failure to develop such reseller arrangements, could have a materially adverse effect on our business, financial conditions and operating results.

A class action lawsuit has been filed against us, and additional suits may be filed, which may result in litigation that is costly to defend and the outcome of which may harm our business

We have been named as defendants in a purported class action complaint that has been filed on behalf of certain persons who purchased our common stock between June 30, 2000 and December 6, 2000. This complaint alleges violations of the Securities Act of 1933 and the Securities Exchange Act of 1934, each as amended. This complaint primarily alleges that there was undisclosed compensation received by our underwriters from purchasers of our common stock in connection with our initial public offering and secondary offering. We can provide no

Table of Contents

assurance as to the outcome of this matter. Any conclusion of this matter in a manner adverse to us could have a material adverse effect on our financial position and results of operation. In addition, the costs to us of defending any litigation or other proceeding, even if resolved in our favor, could be substantial. We may also be subject to other class action litigation in the future. Any such litigation could also substantially divert the attention of our management and our resources in general and could have a materially adverse effect on our business and results of operations.

Our growth strategy will be unsuccessful if we are unable to develop and protect our proprietary technology

A key component of our growth strategy is to further develop our proprietary software. Our continued expansion and development of our operations will depend on, among other things, our ability to produce software that can be sold as products independent of our services, as well as to develop new products.

We rely on a combination of copyright, trademark and trade secret laws and restrictions on disclosure to protect our intellectual property rights. We do not have any significant issued patents and have filed only a limited number of patent applications with respect to our data storage software and services. We cannot be certain that any application will be granted, that any future patent will not be challenged, invalidated or circumvented, or that rights granted under any patent issued to us will afford us a competitive advantage. Our intellectual property may be subject to even greater risk in foreign jurisdictions. The laws of many countries do not protect proprietary rights to the same extent as the laws of the United States.

Litigation may be necessary in the future to enforce our intellectual property rights, to protect our trade secrets, to determine the validity and scope of the proprietary rights of others or to defend against claims of infringement. Any such litigation could result in substantial costs and diversion of resources. There can be no assurance that our means of protecting our proprietary rights will be adequate or that our competitors will not independently develop similar information or technology. Our inability to continue to expand our services or to develop and adequately protect our proprietary technology would have a material adverse effect on our business and financial condition and our ability to compete effectively.

Any failure of our products and services could lead to significant costs, service disruptions and data loss, which could reduce our revenues and harm our business and reputation

To be successful, we must provide our customers with secure, efficient and reliable enterprise storage management software and managed data storage services. To meet these customer requirements, we must protect our software and services against failure caused by occurrences such as:

product error;

design flaws;

human error;

physical or electronic security breaches;

fire, earthquake, flood and other disasters;

power loss; and

sabotage, vandalism and terrorism.

The failure of our software to operate as we warrant, or the occurrence of a natural disaster or other unanticipated problem at one or more of our S-POP data centers that results in lack of performance, service interruptions, significant damage to equipment or loss or unavailability of customer data, could adversely affect our reputation, our ability to attract new customers and the value of our stock. Because our services contracts provide customers credits against a portion of their monthly service fees if our managed data storage services do not achieve specified performance levels of data availability, successfully completed back-ups and data security, we will lose revenues and may experience a decrease in customer satisfaction if our services and software do not perform as we expect. We may also be subject to legal actions by our customers. Any significant product errors or design flaws or any widespread loss of services would

Table of Contents

slow the adoption of our products and services and cause damage to our reputation, which would seriously harm our business.

Quarterly and annual operating results and revenues are subject to fluctuations caused by many factors, which may cause our stock price to decline and could cause long-term harm to our business

Quarterly and annual results of operations are affected by a number of factors, which in turn could adversely affect our revenues, profitability or cash flow in the future and could cause serious harm to our business. These factors include:

- Our success at marketing and selling our software and services, and customers' reactions to our new software products;
- success in expanding and adapting our sales and marketing programs;
- financial condition of our customers and customers' demand for and implementation of our products and services;
- length of sales cycle;
- general economic conditions;
- price and product competition;
- ability to develop, manufacture, introduce and support new or enhanced products and services;
- market acceptance of our or our competitors' new products and services;
- ability to control costs;
- new hardware and software technologies;
- size and timing of licensing and services transactions;
- ability to retain qualified personnel;
- changes in pricing policies;
- quality control of our products and services;
- acquisition costs or other non-recurring charges in connection with the acquisition of companies, products or technologies;
- acts of terrorism and acts of war;
- temporary shortages or interruptions in supply of storage hardware and software; and
- natural disasters in the geographic markets in which we operate.

If any of our business relationships with hosting service providers, hardware and software vendors and other service providers and suppliers terminate or do not develop, our operating results could be adversely affected

We have formed business relationships, both formally and informally, with various hosting service providers, hardware and software vendors and other service providers and suppliers for data center floor space, joint marketing and sales activities. We may also need to develop relationships with distributors and third party hardware and software vendors to sell our software products. If we are unable to develop or maintain such relationships, or continue such relationships on terms favorable to us, our future operating results could be adversely affected.

Table of Contents

For example, Exodus Communications, Inc. (Exodus), with whom we had a joint marketing and services agreement, filed a voluntary petition for protection under Chapter 11 of the United States Bankruptcy Code on September 26, 2001. Under the terms of our agreement with Exodus, we provide services to customers inside Exodus data centers, and Exodus generally invoices the customers for these services. On February 1, 2002, Exodus completed the sale of a substantial part of its business to Cable & Wireless plc (and Digital Island, Inc., a wholly-owned subsidiary of Cable & Wireless). As part of this acquisition, Cable & Wireless has assumed the joint marketing and services agreement, and we intend to continue to provide services to customers under that agreement. As a result of the change of ownership from Exodus to Cable & Wireless, some of these customers have moved their business to data center hosting companies with whom we do not have a relationship and other customers may do so also. In addition, these customers may otherwise cease using our services, and Cable & Wireless may otherwise not fulfill its obligations under our agreement with Exodus, including the failure of certain Exodus subsidiaries to fulfill obligations under the agreement. Furthermore, we may be unable to negotiate reasonable terms with Cable & Wireless for data center floor space and other services. If our relationship with Cable & Wireless is terminated, if we are otherwise unable to continue our relationship with Cable & Wireless on terms that are favorable to us, or if we are unable to collect revenue from Cable & Wireless, its subsidiaries, or from these customers, our business and results of operations would be substantially harmed.

Our software and services may become obsolete if we do not respond rapidly to technological and market changes

The data storage software and managed data storage services markets are and will continue to be characterized by rapid technological change and frequent new product and service introductions. We may be unable to respond quickly or effectively to these developments. If competitors introduce products, services or technologies that are better than ours or that gain greater market acceptance, or if new industry standards emerge, our software and services may become obsolete, which would materially harm our business and results of operations. In developing our software and services, we have made, and will continue to make, assumptions about the standards that industry associations, our customers and our competitors may adopt. If the standards adopted are different from those that we may now or in the future promote or support, market acceptance of our software and services may be significantly reduced or delayed, and our business will be harmed. In addition, the introduction of products or services incorporating new technologies and the emergence of new industry standards could render our existing products and services obsolete. The development of new or enhanced products and services is a complex and uncertain process that requires the accurate anticipation of technological and market trends.

We may not be able to obtain additional financing necessary to grow our business

We may need to raise additional funds in the future, for example, to develop new technologies, support expansion, respond to competitive pressures, acquire complementary businesses or technologies or respond to unanticipated situations. We may try to raise additional funds through public or private financings, strategic relationships or other arrangements. Our ability to obtain debt or equity funding will depend on a number of factors, including market conditions, our operating performance and investor interest. We cannot be sure that we will be able to secure additional financing on acceptable terms or at all. If adequate funds are not available, we may be required to revise our business plan to reduce expenditures, including reducing our product development efforts, curtailing our growth strategies or foregoing acquisitions. If we succeed in raising additional funds through the issuance of equity or convertible securities, the issuance could result in substantial dilution to existing stockholders. If we raise additional funds through the issuance of debt securities or preferred stock, these new securities would have rights, preferences and privileges senior to those of the holders of our common stock. In addition, the terms of these securities could impose restrictions on our operations.

A portion of our current customers are Internet-based businesses that may not pay us for our services on a timely basis and that may not succeed over the long term

Approximately 19% of our revenues recognized in the third quarter of 2002 were derived from customers that are Internet-based businesses, and a portion of our future revenues will be derived from this customer base. The unproven business models and financial positions of some of these customers make their continued viability uncertain. Given the short operating history and emerging nature of many of these businesses, some of our customers have encountered financial difficulties and failed to pay for our services or substantially delayed payment and there is a risk that more of these customers will encounter similar difficulties. The failure of any of our customers to pay our fees on a timely basis

Table of Contents

or to continue to purchase our services in accordance with their contractual commitments could adversely affect our revenue collection periods, revenues and other financial results.

Provisions of our charter documents may have anti-takeover effects that could prevent a change in control even if the change in control would be beneficial to our stockholders

Provisions of our amended and restated certificate of incorporation, by-laws, and Delaware law could make it more difficult for a third party to acquire us, even if doing so would be beneficial to our stockholders. For example, our Board of Directors is staggered in three classes, so that only a portion of the directors may be replaced at any annual meeting. Our by-laws limit the persons authorized to call special meetings of stockholders and require advance notice for stockholders to submit proposals for consideration at stockholder meetings. Additionally, our certificate of incorporation permits our Board of Directors to authorize the issuance of preferred stock without stockholder approval that could have the effect not only of delaying or preventing an acquisition, but also of adversely affecting the price of our common stock.

Item 3. *Quantitative and Qualitative Disclosure About Market Risk*

Nearly all of our revenues to date have been denominated in U.S. dollars and are primarily from customers located in the United States. Although we have S-POP data centers and sales offices located outside the United States, revenues from international customers to date have not been significant. We incur costs for our overseas offices in the local currency of those offices for staffing, rent, telecommunications and other services. As a result, our operating results are subject to fluctuations based upon changes in the exchange rates of those currencies in relation to the U.S. dollar. Although currency fluctuations are currently not a material risk to our operating results, we will continue to monitor our exposure to currency fluctuations and, when appropriate, use financial hedging techniques to minimize the effect of these fluctuations in the future. We do not currently utilize any derivative financial instruments or derivative commodity instruments.

Our interest income is sensitive to changes in the general level of U.S. interest rates. We typically do not attempt to reduce or eliminate our market risk on our investments because substantially all of our investments are in fixed-rate, short-term securities. The fair value of our investment portfolio or related income would not be significantly impacted by either a 100 basis point increase or decrease in interest rates due to the fixed-rate, short-term nature of our investment portfolio.

Item 4. *Controls and Procedures*

(a) Evaluation of Disclosure Controls and Procedures

Based on their evaluation of our disclosure controls and procedures (as defined in Rules 13a-14(c) and 15d-14(c) under the Securities Exchange Act of 1934) as of a date within 90 days of the filing date of this Quarterly Report on Form 10-Q, our Chief Executive Officer and Chief Financial Officer have concluded that such disclosure controls and procedures are designed to ensure that information required to be disclosed by us in the reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and are operating in an effective manner.

(b) Changes in Internal Controls

There were no significant changes in our internal controls or in other factors that could significantly affect these controls subsequent to the date of their most recent evaluation.

Table of Contents**PART II. OTHER INFORMATION****Item 1. *Legal Proceedings***

In July, 2001 we initiated an action against Metromedia Fiber Network (MFN) in Middlesex (Massachusetts) Superior Court. This action seeks compensatory, punitive and declaratory relief, alleging, among other things, misrepresentation, fraudulent inducement and breach of contract due to MFN 's failure to possess or to deliver fiber optic capacity in accordance with representations made by MFN and as specified under our Fiber Optic Network Leased Fiber Agreement (the Fiber Agreement) with MFN. MFN also commenced litigation against us in New York state court, claiming we had breached the Fiber Agreement. The New York case was dismissed due to the pendency of the Massachusetts case. While the outcome of this matter is not currently determinable, we believe that the result will not have a material adverse effect on the results of our operations or our financial position, although we can make no assurances in this regard. This matter is currently stayed due to MFN 's pending bankruptcy proceeding.

In August, 2001, a purported class action lawsuit was filed in the United States District Court for the Southern District of New York against us and several of our officers as well as against the underwriters of our initial public offering of common stock in June, 2000. The complaint, which seeks unspecified damages, was filed allegedly on behalf of persons who purchased our common stock between June 30, 2000 and December 6, 2000. The complaint alleges violations of the Securities Act of 1933 and the Securities Exchange Act of 1934, each as amended, primarily based on allegations that StorageNetworks, the underwriters and the other named defendants made material false and misleading statements concerning fees paid by purchasers of our common stock to the underwriters in the prospectus that was part of the registration statement on Form S-1 that was filed in connection with our initial public offering. The allegations in the complaint are generally related to the alleged receipt of excessive and undisclosed commissions by the underwriters and alleged prohibited after-market transactions by the underwriters. The complaint alleges that the underwriters obtained excessive commissions and inflated transactions fees from their customers, and allegedly entered into agreements with their customers pursuant to which the customers, in return for being allocated shares in the initial public offering, agreed to purchase additional shares on the open market at specified increased prices. In April, 2002, the complaint was amended to add allegations, substantially similar to those described above, concerning our secondary public offering of stock. In October, 2002, the individual defendants were dismissed without prejudice from this lawsuit pursuant to tolling agreements entered into with the plaintiffs. Although we believe that these claims are without merit and intend to defend ourselves vigorously against such claims, we are not presently able to reasonably estimate potential losses, if any, related to this matter.

In addition, we are subject to various claims and proceedings in the ordinary course of business. Based on information currently available, we believe that none of such current claims or proceedings, individually or in the aggregate, will materially harm our financial condition or results of operations, although we can make no assurances in this regard.

Item 2. *Changes in Securities and Use of Proceeds*

In our initial public offering, we sold 10,350,000 shares of our common stock in an initial public offering at a price of \$27.00 per share, less underwriting discounts and commissions, pursuant to a Registration Statement on Form S-1 (Registration No. 333-31430) that was declared effective by the Securities and Exchange Commission on June 29, 2000. In addition to expenses incurred in connection with the IPO and previously disclosed in our Forms 10-Q for the quarters ended June 30, 2000 and September 30, 2000, from the effective date of the registration statement through September 30, 2002, we have spent approximately \$185 million of the \$258.6 million of net proceeds from the IPO for capital lease payments, approximately \$9.3 million for operating expenses, which may include salary payments to executive officers and related expenses, and approximately \$11.3 million for property and equipment. Except as otherwise indicated, none of the net proceeds of the IPO has been paid by us, directly or indirectly, to any director, officer or general partner of us, or any of their associates, or to any person owning ten percent or more of any class of our equity securities, or any of our affiliates.

Table of Contents

Item 6. Exhibits and Reports on Form 8-K

(a) Exhibits

<u>Exhibit Number</u>	<u>Description</u>
99.1	Certifications pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

(b) Reports on Form 8-K

None

The following registered trademarks, trademarks or servicemarks of StorageNetworks are mentioned in this Quarterly Report on Form 10-Q: StorageNetworks, PACS, STORmanage, STORos, S-POP and STORfusion.

Table of Contents

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

STORAGENETWORKS, INC.

By: /s/ PAUL C.
FLANAGAN

**Paul C. Flanagan
Executive Vice
President, Chief
Operating Officer
and Chief Financial
Officer**

Dated: November 13, 2002

Table of Contents

CERTIFICATIONS

I, Peter W. Bell, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q of StorageNetworks, Inc.;
- (2) based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
- (3) based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods being presented in this quarterly report;
- (4) the registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the registrant and have:
 - a. designed such disclosure controls and procedures to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
 - b. evaluated the effectiveness of the registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of the report (Evaluation Date); and
 - c. presented in the report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
- (5) the registrant's other certifying officer and I have disclosed, based on our most recent evaluation, to the registrant's auditors and the audit committee of the registrant's board of directors:
 - a. all significant deficiencies in the design or operation of internal controls which could adversely affect the registrant's ability to record, process, summarize, and report financial data and have identified for the registrant's auditors any material weaknesses in internal controls; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls; and
- (6) the registrant's other certifying officer and I have indicated in this quarterly report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of their most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

By: /s/ PETER W.
BELL

Peter W. Bell
Chief Executive
Officer

Dated: November 13, 2002

Table of Contents

I, Paul C. Flanagan, certify that:

- (1) I have reviewed this quarterly report on Form 10-Q of StorageNetworks, Inc.;
- (2) based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
- (3) based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods being presented in this quarterly report;
- (4) the registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-14 and 15d-14) for the registrant and have:
 - a. designed such disclosure controls and procedures to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
 - b. evaluated the effectiveness of the registrant's disclosure controls and procedures as of a date within 90 days prior to the filing date of the report (Evaluation Date); and
 - c. presented in the report our conclusions about the effectiveness of the disclosure controls and procedures based on our evaluation as of the Evaluation Date;
- (5) the registrant's other certifying officer and I have disclosed, based on our most recent evaluation, to the registrant's auditors and the audit committee of the registrant's board of directors:
 - a. all significant deficiencies in the design or operation of internal controls which could adversely affect the registrant's ability to record, process, summarize, and report financial data and have identified for the registrant's auditors any material weaknesses in internal controls; and
 - b. any fraud, whether or not material, that involves management or other employees who have a significant role in the issuer's internal controls; and
- (6) the registrant's other certifying officer and I have indicated in this quarterly report whether or not there were significant changes in internal controls or in other factors that could significantly affect internal controls subsequent to the date of their most recent evaluation, including any corrective actions with regard to significant deficiencies and material weaknesses.

By: /s/ PAUL C.
FLANAGAN

Paul C. Flanagan
Chief Financial
Officer

Dated: November 13, 2002

Table of Contents

EXHIBIT INDEX

<u>Exhibit Number</u>	<u>Description</u>
99.1	Certifications pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002