

ServiceNow, Inc.  
Form SC 13G  
February 14, 2013

13G

CUSIP No. 81762P102

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# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## SCHEDULE 13G

(Rule 13d-102)

INFORMATION TO BE INCLUDED IN STATEMENTS FILED PURSUANT TO RULES 13d-1(b),  
(c), AND (d) AND AMENDMENTS THERETO FILED PURSUANT TO RULE 13d-2

(Amendment No.    )\*

## SERVICENOW, INC.

(Name of Issuer)

Common Stock

(Title of Class of Securities)

81762P102

(CUSIP Number)

December 31, 2012

(Date of Event Which Requires Filing of this Statement)

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Check the appropriate box to designate the rule pursuant to which this Schedule is filed:

Rule 13d-1(b)

Rule 13d-1(c)

Rule 13d-1(d)

\* The remainder of this cover page shall be filled out for a reporting person's initial filing on this form with respect to the subject class of securities, and for any subsequent amendment containing information which would alter the disclosures provided in a prior cover page. The information required in the remainder of this cover page shall not be deemed to be filed for the purpose of Section 18 of the Securities Exchange Act of 1934 or otherwise subject to the liabilities of that section of the Act but shall be subject to all other provisions of the Act (however, see the Notes).

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1. Names of reporting persons

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

JMI Participating Partners

33-0998048

2. Check the appropriate box if a member of a group (see instructions)

(a)  (b)

3. SEC use only

4. Citizenship or place of organization

Delaware

5. Sole voting power

Number of

shares 7,436,645  
6. Shared voting power

beneficially

owned by 0  
each 7. Sole dispositive power

reporting

person 7,436,645  
8. Shared dispositive power  
with

0

9. Aggregate amount beneficially owned by each reporting person

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7,436,645

10. Check box if the aggregate amount in Row (9) excludes certain shares (see instructions)

11. Percent of class represented by amount in Row 9

5.9%

12. Type of reporting person (see instructions)

OO

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1. Names of reporting persons

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

JMI Services, LLC

80-0208695

2. Check the appropriate box if a member of a group (see instructions)

(a)  (b)

3. SEC use only

4. Citizenship or place of organization

Texas

5. Sole voting power

Number of

shares 3,258,040  
6. Shared voting power

beneficially

owned by 0  
each 7. Sole dispositive power

reporting

person 3,258,040  
8. Shared dispositive power  
with

0

9. Aggregate amount beneficially owned by each reporting person

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3,258,040

10. Check box if the aggregate amount in Row (9) excludes certain shares (see instructions)

11. Percent of class represented by amount in Row 9

2.6%

12. Type of reporting person (see instructions)

OO

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1. Names of reporting persons

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

El Camino Advisors, LLC

33-0921126

2. Check the appropriate box if a member of a group (see instructions)

(a)  (b)

3. SEC use only

4. Citizenship or place of organization

Delaware

5. Sole voting power

Number of

shares 7,436,645  
6. Shared voting power

beneficially

owned by 0  
each 7. Sole dispositive power

reporting

person 7,436,645  
8. Shared dispositive power  
with

0

9. Aggregate amount beneficially owned by each reporting person

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7,436,645

10. Check box if the aggregate amount in Row (9) excludes certain shares (see instructions)

11. Percent of class represented by amount in Row 9

5.9%

12. Type of reporting person (see instructions)

OO



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1. Names of reporting persons

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

JMTX Manager, Inc.

27-3209383

2. Check the appropriate box if a member of a group (see instructions)

(a)  (b)

3. SEC use only

4. Citizenship or place of organization

Texas

5. Sole voting power

Number of

shares 3,258,040  
6. Shared voting power

beneficially

owned by 0  
each 7. Sole dispositive power

reporting

person 3,258,040  
8. Shared dispositive power  
with

0

9. Aggregate amount beneficially owned by each reporting person

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3,258,040

10. Check box if the aggregate amount in Row (9) excludes certain shares (see instructions)

11. Percent of class represented by amount in Row 9

2.6%

12. Type of reporting person (see instructions)

OO

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1. Names of reporting persons

I.R.S. IDENTIFICATION NOS. OF ABOVE PERSONS (ENTITIES ONLY)

**John J. Moores**

2. Check the appropriate box if a member of a group (see instructions)

(a)  (b)

3. SEC use only

4. Citizenship or place of organization

United States

5. Sole voting power

Number of

0

shares 6. Shared voting power

beneficially

owned by

10,694,685

each 7. Sole dispositive power

reporting

person

0

8. Shared dispositive power

with

10,694,685

9. Aggregate amount beneficially owned by each reporting person

10,694,685

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10. Check box if the aggregate amount in Row (9) excludes certain shares (see instructions)

11. Percent of class represented by amount in Row 9

8.5%

12. Type of reporting person (see instructions)

OO

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**Item 1(a). Name of Issuer:**

ServiceNow, Inc. (the Issuer )

**Item 1(b). Address of Issuer s Principal Executive Offices:**

4810 Eastgate Mall

San Diego, California 92121

**Item 2(a). Name of Person Filing:**

This statement is being filed by the following persons with respect to the shares of Common Stock of the Issuer directly owned by JMI Participating Partners ( Participating Partners ) and JMI Services, LLC ( Services ):

- (i) Participating Partners;
- (ii) Services;
- (iii) El Camino Advisors, LLC ( El Camino ), the managing general partner of Participating Partners;
- (iv) JMTX Manager, Inc. ( JMTX ), the manager of Services; and
- (v) John J. Moores, a member of El Camino, a co-trustee of various family trusts (the Trusts ) that involve certain immediate family members which are each a partner of Participating Partners, and the owner of all of the membership interest in Services and all of the stock of JMTX.

Participating Partners, Services, El Camino, JMTX and Mr. Moores are sometimes individually referred to herein as a Reporting Person and collectively as the Reporting Persons.

**Item 2(b). Address of Principal Business Office or, if None, Residence:**

Address for each Reporting Person:

111 Congress Avenue

Suite 2600

Austin, TX 78701

Attention: Bryant Burke

**Item 2(c). Citizenship:**

Participating Partners Delaware

Services Texas

El Camino Delaware

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JMTX Texas

John J. Moores United States

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**Item 2(d). Title of Class of Securities:**

Common Stock, par value \$0.001 per share

**Item 2(e). CUSIP Number:**

81762P102

**Item 3. If this statement is filed pursuant to Rule 13d-1(b) or Rule 13d-2(b) or (c), check whether the person filing is a:**

- (a)  Broker or dealer registered under Section 15 of the Exchange Act.
- (b)  Bank as defined in Section 3(a)(6) of the Exchange Act.
- (c)  Insurance company as defined in Section 3(a)(19) of the Exchange Act.
- (d)  Investment company registered under Section 8 of the Investment Company Act.
- (e)  An investment adviser in accordance with Rule 13d-1(b)(1)(ii)(E);
- (f)  An employee benefit plan or endowment fund in accordance with Rule 13d-1(b)(1)(ii)(F);
- (g)  A parent holding company or control person in accordance with Rule 13d-1(b)(1)(ii)(G);
- (h)  A savings association as defined in Section 3(b) of the Federal Deposit Insurance Act;
- (i)  A church plan that is excluded from the definition of an investment company under Section 3(c)(14) of the Investment Company Act;
- (j)  Group, in accordance with Rule 13d-1(b)(1)(ii)(J).

Not applicable.

**Item 4. Ownership.**

For Participating Partners:

- (a) Amount beneficially owned: 7,436,645 shares of Common Stock
- (b) Percent of class: 5.9%
- (c) Number of shares as to which such person has:
  - (i) Sole power to vote or to direct the vote: 7,436,645

- (ii) Shared power to vote or to direct the vote: 0
- (iii) Sole power to dispose or to direct the disposition of: 7,436,645
- (iv) Shared power to dispose or to direct the disposition of: 0

For Services:

- (a) Amount beneficially owned: 3,258,040 shares of Common Stock
- (b) Percent of class: 2.6%
- (c) Number of shares as to which such person has:
  - (i) Sole power to vote or to direct the vote: 3,258,040
  - (ii) Shared power to vote or to direct the vote: 0
  - (iii) Sole power to dispose or to direct the disposition of: 3,258,040
  - (iv) Shared power to dispose or to direct the disposition of: 0

For El Camino:

- (a) Amount beneficially owned: 7,436,645 shares of Common Stock
- (b) Percent of class: 5.9%
- (c) Number of shares as to which such person has:
  - (i) Sole power to vote or to direct the vote: 7,436,645
  - (iii) Shared power to vote or to direct the vote: 0
  - (iii) Sole power to dispose or to direct the disposition of: 7,436,645
  - (v) Shared power to dispose or to direct the disposition of: 0

For JMTX:

- (a) Amount beneficially owned: 3,258,040 shares of Common Stock
- (b) Percent of class: 2.6%
- (c) Number of shares as to which such person has:
  - (i) Sole power to vote or to direct the vote: 3,258,040
  - (iv) Shared power to vote or to direct the vote: 0



(iii) Sole power to dispose or to direct the disposition of: 3,258,040

(vi) Shared power to dispose or to direct the disposition of: 0

For John J. Moores:

(a) Amount beneficially owned: 10,694,685 shares of Common Stock

(b) Percent of class: 8.5%

(c) Number of shares as to which such person has:

(i) Sole power to vote or to direct the vote: 0

(v) Shared power to vote or to direct the vote: 10,694,685

(iii) Sole power to dispose or to direct the disposition of: 0

(vii) Shared power to dispose or to direct the disposition of: 10,694,685

**Item 5. Ownership of Five Percent or Less of a Class.**

Not applicable.

**Item 6. Ownership of More than Five Percent on Behalf of Another Person.**

El Camino serves as the managing general partner of Participating Partners. Mr. Moores is a member of El Camino and a co-trustee of the Trusts, each a partner of Participating Partners. JMTX serves as the manager of Services. Mr. Moores owns all of the membership interest in Services and all of the stock in JMTX. Mr. Moores has the power to direct the dividends from or the proceeds of the sale of the shares owned by Services and has the right to receive the dividends from or the proceeds of the sale of the shares owned by Participating Partners.

**Item 7. Identification and Classification of the Subsidiary Which Acquired the Security Being Reported on by the Parent Holding Company.**

Not applicable.

**Item 8. Identification and Classification of Members of the Group.**

Not applicable.

**Item 9. Notice of Dissolution of Group.**

Not applicable.

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**Item 10. Certification.**  
Not applicable.

SIGNATURE

After reasonable inquiry and to the best of my knowledge and belief, I certify that the information set forth in this statement is true, complete and correct.

February 14, 2013

Date

**JMI PARTICIPATING PARTNERS**

By: El Camino Advisors, LLC  
Its: Managing General Partner

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**EL CAMINO ADVISORS, LLC**

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JMI SERVICES, LLC**

By: JMTX Manager, Inc.  
Its: Manager

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JMTX MANAGER, INC.**

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JOHN J. MOORES**

/s/ John J. Moores  
Signature

John J. Moores  
Name/Title

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EXHIBIT INDEX

Exhibit 1      Joint Filing Agreement, as required by Rule 13d-1(k)(1) under the Securities Exchange Act of 1934, as amended.

**Exhibit 1**

**JOINT FILING AGREEMENT PURSUANT TO RULE 13d-1(k)(1)**

The undersigned acknowledge and agree that the foregoing statement on Schedule 13G is filed on behalf of each of the undersigned and that all subsequent amendments to this statement on Schedule 13G shall be filed on behalf of each of the undersigned without the necessity of filing additional joint filing statements. The undersigned acknowledge that each shall be responsible for the timely filing of such amendments, and for the completeness and accuracy of the information concerning him, her or it contained herein, but shall not be responsible for the completeness and accuracy of the information concerning the other entities or persons, except to the extent that he, she or its knows or has reason to believe that such information is inaccurate.

February 14, 2013  
Date

**JMI PARTICIPATING PARTNERS**

By: El Camino Advisors, LLC  
Its: Managing General Partner

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**EL CAMINO ADVISORS, LLC**

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JMI SERVICES, LLC**

By: JMTX Manager, Inc.  
Its: Manager

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JMTX MANAGER, INC.**

By: /s/ Bryant W. Burke  
Name: Bryant W. Burke  
Title: Vice President

**JOHN J. MOORES**

/s/ John J. Moores  
Signature

John J. Moores  
Name/Title