

CONVERGYS CORP  
Form 8-K  
April 21, 2003

# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

Date of Report: April 18, 2003

## CONVERGYS CORPORATION

(Exact name of registrant as specified in its charter)

Ohio

1-4379

31-1598292

(State or other jurisdiction  
of incorporation)

(Commission File Number)

(IRS Employer  
Identification No.)

201 East Fourth Street

Cincinnati, Ohio

45202

(Address of principal executive offices)

(Zip Code)

Registrant's telephone number, including area code: (513) 723-7000

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Convergys Corporation

**Item 9. Regulation FD Disclosure and Item 12. Results of Operations and Financial Conditions**

On April 18, 2003, Convergys Corporation announced that, as a result of a settlement of a lawsuit against Cincinnati SMSA Limited Partnership, the cellular partnership in which Convergys owns a 45% limited partnership interest, Convergys has adjusted its previously issued first quarter 2003 earnings per share guidance downward by \$.04 to between \$0.21-\$0.24. The press release regarding this item is attached as Exhibit 99.1. The attached exhibit is furnished pursuant to Item 9 and Item 12 of Form 8-K.

**Item 7. Exhibits**

(c) Exhibits:

99.1 Press Release of Convergys Corporation dated April 18, 2003.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

**CONVERGYS CORPORATION**

By:           /s/ WILLIAM H.  
          HAWKINS II          

William H. Hawkins  
II

Senior Vice  
President General  
Counsel and  
Secretary

Date: April 18, 2003

**EXHIBIT INDEX**

Exhibit No. 99.1      Press Release of Convergys Corporation dated April 18, 2003